

Task Force on Emergency Medical Services

Briefing on Assessing the State of Emergency Care in the District of Columbia

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U R G E N T
Matters

THE GEORGE WASHINGTON UNIVERSITY
SCHOOL OF PUBLIC HEALTH
AND HEALTH SERVICES

Three Tasks Defined By District

- ❑ (A) Conducting a comprehensive assessment of the District's health care delivery system for individuals with urgent or emergent medical needs and recommending improvements and expansions of that system;
- ❑ (B) Providing an analysis of the ongoing operating and capital costs associated with the development of ambulatory health care centers and of other health care facilities, including the Healthplex model; and
- ❑ (C) Conducting a comprehensive assessment of the health care needs in Wards 7 and 8 and making recommendations to address the identified health care needs in those Wards

Our Approach

- ❑ Analyze Care Across Entire Continuum
 - Emergency Medical Services
 - Emergency Departments
 - Handoffs
- ❑ Focus on Performance and Quality Metrics
 - Benchmark wherever possible
- ❑ Assess and Forecast ED Supply and Demand
 - Focus on key emergent diagnoses (trauma, cardiac, stroke) by zip code
 - Assess ED capacity to manage these diagnoses

Methods

- ❑ Hospital Survey
- ❑ Interviews with Senior EMS, Hospital Stakeholders
- ❑ Front-line Provider Interviews/Focus Groups
- ❑ FEMS, DOH Data Requests
- ❑ Other Data
 - Hospital Quality Alliance
 - Census Data
 - Hospital Claims

The Team

❑ Leads

- Program of Robert Wood Johnson Foundation;
- Dedicated to improving patient flow, reducing ED crowding;
- www.urgentmatters.org

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Hospital Patient Flow Input/Throughput/Output Model



Timelines

- ❑ Begin Data Collection ASAP
- ❑ Interim Report 6 Months
- ❑ Final Report One Year
- ❑ Include Operational and Policy Recommendations
- ❑ Contact us at dsickler@gwu.edu