



District of Columbia Fire and Emergency Medical Services Department

***EMS Response Time Performance: Fiscal Year 2008 Report, Year-to-Date
(November 2007)***

Number of EMS Incidents:

	Current Month (November 2007)	Prior month (October 2007)	FY 2008 Year-to-Date Total	FY 2007 Year-end Total	One Year Ago (November 2007)
Total Medical Incidents	10,276	10,985	21,261	121,415	9,976
Critical Medical Dispatches	5,039	5,218	10,257	62,295	4,886
Non-Critical Medical Dispatches	5,237	5,767	11,004	59,120	5,090

Advanced Life Support (ALS) Response Time Performance:

**Percent of Critical Medical Dispatches Receiving First Advanced Life Support
(ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene, FY 2008**

Month	Percent \leq 8:00	FY 2008 Year-to-Date (cumulative)	Monthly Average ALS Response Time (minutes:seconds)	FY 2008 Year-to-date Average ALS Response Time
October 2007	91.0%	91.0%	4:52	4:52
November 2007	87.7%	89.4%	5:16	5:04



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Transport Unit Response Time Performance:

Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	95.7%	6:02
November 2007	93.4%	6:23

Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	95.5%	6:15
November 2007	93.6%	6:24

Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	95.6%	6:08
November 2007	93.5%	6:24



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First-Arriving EMT Performance (First-arriving resource, staffed by EMT with automatic defibrillator minimum):

Percent of Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	92.6%	4:05
November 2007	90.3%	4:21

Percent of Non-Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	78.8%	4:59
November 2007	77.3%	5:12

Percent of All Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2007	85.8%	4:32
November 2007	84.1%	4:46



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Call-to-Scene Performance: (Response time from the patient's perspective, measured from receipt of 911 call at the Office of Unified Communications to arrival on the scene by Fire/EMS)

EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, November 2007

Average Response Time (minutes:seconds); November 2007			
	Call-to-Dispatch*	Dispatch-to-Scene**	Call-to-Scene***
First EMT	2:31	4:56	6:50
First Paramedic	2:37	5:50	7:50
First Transport Unit	2:52	7:18	8:55

* The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

** The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.

*** The Call-to-Scene interval is the complete response time segment from 911 call receipt to arrival on the scene.