



District of Columbia Fire and Emergency Medical Services Department

EMS Response Time Performance: Fiscal Year 2008 Report, Year-to-Date (April 2008)

Number of EMS Incidents:

	Current Month (April 2008)	Prior month (March 2008)	FY 2008 Year-to-Date Total	FY 2007 Year-end Total	One Year Ago (April 2008)
Total Medical Incidents	11,227	11,057	74,298	121,415	10,181
Critical Medical Dispatches	5,683	5,522	36,831	62,295	4,792
Non-Critical Medical Dispatches	5,544	5,535	37,467	59,120	5,389

Advanced Life Support (ALS) Response Time Performance:

Percent of Critical Medical Dispatches Receiving First Advanced Life Support (ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent ≤ 8:00	FY 2008 Year-to-Date (cumulative)	Monthly Average ALS Response Time (minutes: seconds)	FY 2008 Year-to-date Average ALS Response Time
October 2007	91.0%	91.0%	4:52	4:52
November 2007	87.7%	89.4%	5:16	5:04
December 2007	91.2%	90.0%	4:58	5:02
January 2008	89.7%	89.9%	5:06	5:03
February 2008	88.3%	89.6%	5:14	5:05
March 2008	88.7%	89.4%	5:11	5:06
April 2008	90.0%	89.5%	5:02	5:06



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Transport Unit Response Time Performance:

Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	95.7%	6:02
November 2007	93.4%	6:23
December 2007	95.8%	6:01
January 2008	95.3%	6:17
February 2008	94.9%	6:23
March 2008	94.1%	6:29
April 2008	94.6%	6:13

Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	95.5%	6:15
November 2007	93.6%	6:24
December 2007	94.8%	6:21
January 2008	94.3%	6:26
February 2008	93.1%	6:45
March 2008	93.4%	6:35
April 2008	94.5%	6:19



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Transport Unit Response Time Performance, continued:

Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 12:00 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 12:00	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	95.6%	6:08
November 2007	93.5%	6:24
December 2007	95.3%	6:11
January 2008	94.8%	6:21
February 2008	94.0%	6:30
March 2008	93.8%	6:32
April 2008	94.6%	6:16

First-Arriving EMT Performance (First-arriving resource, staffed by EMT with automatic defibrillator minimum):

Percent of Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	92.6%	4:05
November 2007	90.3%	4:21
December 2007	92.5%	4:11
January 2008	90.9%	4:19
February 2008	90.6%	4:23
March 2008	90.1%	4:21
April 2008	92.6%	4:07



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First-Arriving EMT Performance, continued: (First-arriving resource, staffed by EMT with automatic defibrillator minimum):

Percent of Non-Critical Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	78.8%	4:59
November 2007	77.3%	5:12
December 2007	77.6%	5:11
January 2008	75.7%	5:15
February 2008	72.8%	5:27
March 2008	76.7%	5:13
April 2008	78.7%	4:58

Percent of All Medical Dispatches Receiving First EMT Arrival Within 6:30 Minutes or Less, Dispatch-to-Scene, FY 2008

Month	Percent \leq 6:30	Monthly Average Transport Unit Response Time (minutes: seconds)
October 2007	85.8%	4:32
November 2007	84.1%	4:46
December 2007	85.4%	4:40
January 2008	83.9%	4:45
February 2008	82.4%	4:52
March 2008	83.9%	4:45
April 2008	86.2%	4:30



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Call-to-Scene Performance: (Response time from the patient's perspective, measured from receipt of 911 call at the Office of Unified Communications to arrival on the scene by Fire/EMS.)

EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, April 2008

Average Response Time (minutes:seconds)			
	Call-to-Dispatch*	Dispatch-to-Scene* *	Call-to-Scene* * *
First EMT	2:31	4:05	6:35
First Paramedic	2:37	4:59	7:36
First Transport Unit	2:38	6:08	8:46

*Note: The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

** The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.