JEMS 2006 200-City Survey

ALS Crew Configuration

- 45% 1 + 1
- 36% 2 Medics
- 19% Other

Provider Structure

- 34.6% DC
- 33.7% Private
- 17.7% Third Service
- 14.0% Fire-based
- 19% Other
Response Time Performance Measures

When does the clock stop?

- First unit on scene: 66.7%
- First BLS unit on scene: 15.6%
- First ALS unit on scene: 13.3%
- First provider at patient’s side: 4.4%

“Much deliberation has taken place about what to measure, and few accepted standards are in place.”
JEMS 2006 200-City Survey

Most Common Clinical Performance Measures

- Cardiac Arrest Data
- Advanced Airway Management
- Trauma Management
- Customer Satisfaction
- Pain Management
- DC (Currently being finalized)

Cardiac Arrest Data:
- 100% (Currently being finalized)

Advanced Airway Management:
- 80%

Trauma Management:
- 60%

Customer Satisfaction:
- 40%

Pain Management:
- 20%

DC (Currently being finalized):
- 0%
JEMS 2006 200-City Survey

Provider’s Right of Refusal

- 55.4% Cannot Refuse Service
- 45.6% Can Refuse Service

DC

0% 50% 100%

Cannot Refuse Service  Can Refuse Service
JEMS 2006 200-City Survey

Source of Medical Direction

- In-house: 43.1%
- External (i.e. hospital-based): 16.5%
- Medical Advisory Board: 4.6%
- EMS Regulatory Agency: 1.8%
- Other: 15%

Commitment of Medical Director

- Full-time: 62%
- Part-time: 23%
- Volunteer: 15%

“43.8% of medical directors spend less than 10 hours a week on EMS.”
JEMS 2006 200-City Survey

Average Charges for Transport Providers

- DC
  - BLS Flat Fee: $268.00
  - ALS Flat Fee: $471.00
"In spite of having to charge a higher rate to recoup funds, which are going to be more difficult to recover, non-governmental agencies in our sample are actually recovering more."
“Although the emerging use of ePCR is positive, only 19.7% report being able to input data throughout the call at the patient’s side.”

FEMS is rolling this out now!