



Quarterly Performance Report

Provided To:

District of Columbia City Council

and

DC Fire & Emergency Medical Services

March 28 – August 15, 2016

Note: Due to technical issues, data through 8/15/2016 was available at the time of report production.

Transports Performed

- * 17,507 patient transports were performed by American Medical Response from March 28th through August 15th of 2016.
- * Average Response Time by Month:
 - March: 7 minutes, 50 seconds
 - April: 6 minutes, 41 seconds
 - May: 6 minutes, 24 seconds
 - June: 5 minutes, 55 seconds
 - July: 6 minutes, 20 seconds
 - August: 6 minutes, 16 seconds
- * AMR meets each patient at the location of the incident and transports the hospital requested by the patient, or as directed by DCFEMS.

Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Dropoff Time</u>
Children's National Medical Center	493	31:12
United Medical Center	2,314	35:46
Howard University Hospital	2,787	34:55
Holy Cross Hospital	68	34:09
George Washington Hospital	4,041	36:42
Georgetown Hospital	833	30:15
VA Medical Center	401	31:20
Sibley Hospital	863	31:13
Prince Georges Medical Center	178	46:12
Providence Hospital	2,224	39:49
Washington Adventist Hospital	36	28:05
Washington Hospital Center	4,297	33:53

Note: Drop off time is average time in minutes. Hospitals with less than 30 transports not represented.

Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Current # of Shifts	33	41	39	40	39	41	35
# and Length of Shifts	6 – 8hr 10 - 9hr 5 - 10hr 12 - 12hr	9 – 8hr 14 - 9hr 4 - 10hr 14 - 12hr	9 – 8hr 12 - 9hr 5 - 10hr 13- 12hr	7 – 8hr 16 - 9hr 6 - 10hr 11 - 12hr	6 – 8hr 16 - 9hr 6 - 10hr 11 - 12hr	7 – 8hr 17 - 9hr 5 - 10hr 12 -12hr	6 – 8hr 13 - 9hr 6 - 10hr 10 - 12hr
Average # of Ambulances deployed	25	25	28	30	27	29	29

Average at Scene to At Patient Time

June	July	August
2:15	2:20	2:08

Personnel Data

- * Hired 280 new employees since February 2016
 - 95 Employment Separations (voluntary and involuntary)
- * 37% are District Residents
- * 38% are Women
- * 58% Minority Represented