



# Biannual Performance Report

Provided To:

Council of the District of Columbia  
and

DC Fire & Emergency Medical Services

April 1-September 30, 2018

# Transports Performed

- \* **24,947** patient transports were performed by American Medical Response (AMR) from April 1<sup>st</sup> through September 30<sup>th</sup> of 2018.
- \* AMR responded to a total of **29,556** requests for service during this period, averaging **162** requests daily.
- \* Average Response Time by Month:

April: <b>9 minutes, 12 seconds</b>	July: <b>9 minutes, 3 seconds</b>
May: <b>9 minutes, 24 seconds</b>	August: <b>8 minutes, 56 seconds</b>
June: <b>9 minutes, 18 seconds</b>	September: <b>9 minutes, 26 seconds</b>
- \* AMR met each patient at the location of the incident and transported to the closest available hospital, or as directed by DC FEMS.

# Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Drop Off Time</u>
Children's National Medical Center	1,089	33:06
United Medical Center	4,185	47:46
Howard University Hospital	3,397	51:10
Children's @ United Medical Center	531	36:13
George Washington Hospital	4,129	44:17
Georgetown Hospital	388	38:08
VA Medical Center	477	38:34
Sibley Hospital	781	37:14
Prince Georges Medical Center	10	49:04
Providence Hospital	3,659	45:52
Washington Adventist Hospital	12	44:22
Washington Hospital Center	6,294	40:05

*Note: Drop off time is average time in minutes. Hospitals with less than 10 transports not represented.*

# Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Current # of Shifts</b>	30	38	35	35	35	40	33
<b># and Length of Shifts</b>	6 – 8hr 9 - 9hr 4 - 10hr 8 - 12hr 3 – 18hr	10 – 8hr 10 - 9hr 3 - 10hr 12 - 12hr 3 – 18hr	10 – 8hr 9 - 9hr 4 - 10hr 12- 12hr	9 – 8hr 14 - 9hr 3 - 10hr 12 - 12hr 1- 14hr	8 – 8hr 14 - 9hr 3 - 10hr 9 - 12hr 1 – 14hr	8 – 8hr 16 - 9hr 3 - 10hr 9 -12hr 1- 14hr 3 -18hr	7 – 8hr 12 - 9hr 4 - 10hr 7 - 12hr 3- 18hr
<b>Peak # of Ambulances Deployed</b>	17	26	27	25	24	27	19

## Average at Scene to At Patient Time\*

\* Approximate Times from Patient Care Reports

October	November	December
2:25	2:38	2:19

## Personnel Data

- \* **199** Total Persons Employed in the Division
- \* **24%** are District Residents
- \* **48%** are Women
- \* **51%** Minority Represented