



Quarterly Performance Report

Provided To:

District of Columbia City Council

and

DC Fire & Emergency Medical Services

August 1 – October 31, 2016

Transports Performed

- * 13,719 patient transports were performed by American Medical Response from August 1 through October 31 of 2016.
- * AMR responded to an average of 169 requests for service each day during this period.
- * Average Response Time by Month:
 - August: 8 minutes, 7 seconds
 - September: 7 minutes, 48 seconds
 - October: 8 minutes, 23 seconds
- * AMR met each patient at the location of the incident and transports the hospital requested by the patient, or as directed by DCFEMS.

Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Dropoff Time</u>
Children's National Medical Center	670	30:23
United Medical Center	1,529	37:01
Howard University Hospital	1,921	34:39
Holy Cross Hospital	36	32:36
George Washington Hospital	2,742	36:40
Georgetown Hospital	549	31:15
VA Medical Center	315	31:20
Sibley Hospital	863	30:35
Prince Georges Medical Center	49	46:12
Providence Hospital	1,580	39:46
Washington Adventist Hospital	36	28:05
Washington Hospital Center	3,222	34:17

Note: Drop off time is average time in minutes. Hospitals with less than 30 transports not represented.

Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Current # of Shifts	33	41	39	40	39	41	35
# and Length of Shifts	6 – 8hr 10 - 9hr 5 - 10hr 12 - 12hr	9 – 8hr 14 - 9hr 4 - 10hr 14 - 12hr	9 – 8hr 12 - 9hr 5 - 10hr 13- 12hr	7 – 8hr 16 - 9hr 6 - 10hr 11 - 12hr	6 – 8hr 16 - 9hr 6 - 10hr 11 - 12hr	7 – 8hr 17 - 9hr 5 - 10hr 12 -12hr	6 – 8hr 13 - 9hr 6 - 10hr 10 - 12hr
Average # of Ambulances deployed	25	25	28	30	27	29	29

Average at Scene to At Patient Time

June	July	August
2:22	2:19	2:11

Personnel Data

- * 272 Total Persons Employed in the Division
- * 37% are District Residents
- * 38% are Women
- * 52% Minority Represented
 - AMR is preparing for, and expects to hold our inaugural District resident EMT class within the next 180 days