



Quarterly Performance Report

Provided To:

Council of the District of Columbia

and

DC Fire & Emergency Medical Services

October 1 – December 31, 2017

Transports Performed

- * 13,386 patient transports were performed by American Medical Response (AMR) from October 1st through December 31st of 2017.
- * AMR responded to a total of 15,195 requests for service during this period, averaging 169 requests daily.
- * Average Response Time by Month:
 - October: 8 minutes, 10 seconds
 - November: 7 minutes, 52 seconds
 - December: 7 minutes, 52 seconds
- * AMR met each patient at the location of the incident and transported to the closest available hospital, or as directed by DC FEMS.

Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Drop Off Time</u>
Children's National Medical Center	629	31:11
United Medical Center	2,077	41:27
Howard University Hospital	1,977	45:13
Holy Cross Hospital	22	43:34
George Washington Hospital	2,179	40:20
Georgetown Hospital	212	34:01
VA Medical Center	302	33:49
Sibley Hospital	430	34:44
Prince Georges Medical Center	703	51:57
Providence Hospital	1,623	40:22
Washington Adventist Hospital	63	36:29
Washington Hospital Center	2,783	37:15

Note: Drop off time is average time in minutes. Hospitals with less than 10 transports not represented.

Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Current # of Shifts	30	38	35	35	35	40	33
# and Length of Shifts	6 – 8hr 9 - 9hr 4 - 10hr 8 - 12hr 3 – 18hr	10 – 8hr 10 - 9hr 3 - 10hr 12 - 12hr 3 – 18hr	10 – 8hr 9 - 9hr 4 - 10hr 12- 12hr	9 – 8hr 14 - 9hr 3 - 10hr 12 - 12hr 1- 14hr	8 – 8hr 14 - 9hr 3 - 10hr 9 - 12hr 1 – 14hr	8 – 8hr 16 - 9hr 3 - 10hr 9 -12hr 1- 14hr 3 -18hr	7 – 8hr 12 - 9hr 4 - 10hr 7 - 12hr 3- 18hr
Peak # of Ambulances Deployed	17	26	27	25	24	27	19

Average at Scene to At Patient Time*

* Approximate Times from Patient Care Reports

October	November	December
2:25	2:38	2:19

Personnel Data

* 267 Total Persons Employed in the Division

* 24% are District Residents

- **NOTE:** We are continuing to develop our in-house EMT program. Our goal of an inaugural class in Q1 of 2018 will be difficult to achieve due to some unexpected, external administrative challenges. We are continuing to work closely with DC DOH and have also begun exploring the possibility of partnering with an educational institution to help mitigate these challenges.

* 40% are Women

* 48% Minority Represented