



# Quarterly Performance Report

Provided To:

District of Columbia City Council

and

DC Fire & Emergency Medical Services

April 1 – June 30, 2017

# Transports Performed

- \* 12,849 patient transports were performed by American Medical Response from April 1 through June 30 of 2017.
- \* AMR responded to an average of 165 response requests for service each day during this period.
- \* Average Response Time by Month:
  - April: 8 minutes, 28 seconds
  - May: 8 minutes, 21 seconds
  - June: 8 minutes, 34 seconds
- \* AMR met each patient at the location of the incident and transports the hospital requested by the patient, or as directed by DCFEMS.

# Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Dropoff Time</u>
Children's National Medical Center	572	32:14
United Medical Center	2,222	42:46
Howard University Hospital	2,012	42:56
Holy Cross Hospital	10	32:30
George Washington Hospital	2,100	41:09
Georgetown Hospital	210	31:15
VA Medical Center	231	34:11
Sibley Hospital	421	30:35
Prince Georges Medical Center	649	49:56
Providence Hospital	1,599	42:52
Washington Adventist Hospital	45	36:45
Washington Hospital Center	2,454	37:31

*Note: Drop off time is average time in minutes. Hospitals with less than 10 transports not represented.*

# Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Current # of Shifts</b>	30	38	35	35	35	40	33
<b># and Length of Shifts</b>	6 – 8hr 9 - 9hr 4 - 10hr 8 - 12hr 3 – 18hr	10 – 8hr 10 - 9hr 3 - 10hr 12 - 12hr 3 – 18hr	10 – 8hr 9 - 9hr 4 - 10hr 12- 12hr	9 – 8hr 14 - 9hr 3 - 10hr 12 - 12hr 1- 14hr	8 – 8hr 14 - 9hr 3 - 10hr 9 - 12hr 1 – 14hr	8 – 8hr 16 - 9hr 3 - 10hr 9 -12hr 1- 14hr 3 -18hr	7 – 8hr 12 - 9hr 4 - 10hr 7 - 12hr 3- 18hr
<b>Peak # of Ambulances Deployed</b>	25	27	28	29	27	29	29

## Average at Scene to At Patient Time

April	May	June
2:40	2:07	2:13

## Personnel Data

✱ 315 Total Persons Employed in the Division

✱ 28% are District Residents

- NOTE: AMR is on track to begin our in house EMT program in the fall of 2017. with a specific focus being on recruiting District residents

✱ 38% are Women

✱ 49% Minority Represented