



THE GREAT NEWS BOOK



The DC Fire & Emergency Medical Services Department's Street Call program was established on April 4, 2008 to reduce the number of non-emergency transports by connecting frequent EMS users with alternative primary health care resources.

To contact the Street Call Team dial 202.673.7098.

Mr. and Mrs. Robert D. McCleary

Washington, DC 20008

Chief Ennis Ruben
Office of the Chief
D.C. Fire Department
1923 Vermont Avenue NW
Washington, DC 20001

Dear Chief Ruben:

Once again, we are deeply indebted to the efficiency and courtesy of your department. On Saturday, February 6, 2010, which you doubtless remember was the day of our first blizzard of the year, my husband was suffering from what we believed to be the after-effects of his quite recent gall bladder surgery. His doctor advised waiting a bit, but as the day wore on it became apparent he was getting worse. Because he is a cardiac patient, awaiting another heart procedure after the gall bladder is healed, the surgeons decided they couldn't take a chance and told us to come into GW Hospital. There was no travel option except by ambulance, which we were reluctant to do because of the weather conditions and the fact that others might need the ambulance more.

We called 911, were immediately answered, and a very capable attendant took all the relevant information quickly. Despite the conditions, the ambulance arrived in less than half an hour, was completely efficient and considerate of our needs. Although they tried to honor our request to go to GW, they explained their dispatcher required them to go to Sibley as GW was overcrowded. We were carefully and speedily taken to Sibley—the crew told us we were their second trip that day to that hospital. And, indeed, the hospital staff greeted them like old friends. Sibley gave him excellent care and he came home yesterday.

We did not get the names of all the officers, but Capt. Hernandez seemed to be the lead attendant. I believe the fire company was the Tenleytown Station, but am not positive. I do not think any resident of the District could have received better care at any price or in any circumstances.

Yours truly,

Mary L. McCleary

NEVILLE PETERSON LLP

LAWRENCE J. BOGARD

District of Columbia Bar

February 16, 2010

Hon. Adrian M. Fenty
Executive Office of the Mayor
1350 Pennsylvania Avenue, N.W.
Suite 316
Washington, D.C. 20004

Re: Praise for DCFD CSU6

Dear Mr. Mayor:

I am writing in my capacity as President of the 1441 Rhode Island Avenue Condominium Association to make you aware of the excellent service provided to our building on February 11, 2010 by Lt. Sean Egan and his crew in Community Service Unit 6.

Smoke from a burned out transformer in the electrical panel controlling our building's sump pumps triggered an alarm to which the DCFD responded at approximately 6:00 a.m. on February 11. The associated failure of the sump pumps caused a flood in the lowest level of our parking garage to a depth of several inches with the water continuing to rise. When the main responding units departed as soon as the absence of fire was determined, Lt. Egan and his crew remained on site, evaluated the rising water, organized an evacuation of cars on the garage's lowest level and worked with our building engineer to rig temporary emergency water pumps that stabilized the situation until repair servicemen could arrive. Because of DC's latest blizzard, the repairmen were delayed by several hours. The temporary pumps set up by CSU6 thus likely prevented extensive damage to our building.



DISTRICT OF COLUMBIA
PUBLIC SCHOOLS

serving the nation's capital

JANNEY ELEMENTARY SCHOOL
4130 ALBEMARLE STREET, N.W.
WASHINGTON, D.C. 20016

February 16, 2010

Fire Chief Dennis Rubin
1923 Vermont Ave, NW
Washington, DC 20010

Dear Chief Rubin,

It is my pleasure to write to you to tell you of the community service performed by the Officer David Power of Rescue Squad 2 #4. On February 5th, we held our annual Career Day at Janney Elementary School in Tenleytown and Officer Power came with members of his squad to talk about the work of a firefighter. Officer Power presented information to meet the interests and educational level of students ranging in age from 4 years old to 12 years old. He was patient, attentive and considerate with each student and treated them with genuine interest and respect. He later presented in individual classes, giving a more indepth presentation about the training and education of a firefighter. Officer Power did an excellent job of conveying the complexities of firefighting and the importance of on-going education and training as a firefighter.

I am grateful for Officer Power for taking the time to participate in our Career Day, he exemplified the best qualities of professionalism, service and dedication of our D.C. Fire Department.

Sincerely,
Maureen M. Leventhal, LICSW
Maureen M. Leventhal
School Social Worker/Counselor
Janney Elementary School

CC: Officer David Power



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JANNEY ELEMENTARY SCHOOL
4130 ALBEMARLE STREET, N.W.
WASHINGTON, D.C. 20016

February 16, 2010

Fire Chief Dennis Rubin
1923 Vermont Ave, NW
Washington, DC 20010

Dear Chief Rubin,

It is my pleasure to write to you to tell you of the community service preformed by the Officer Scott Hudson of Rescue Squad 2 #4. On February 5th, we held our annual Career Day at Janney Elementary School in Tenleytown and Officer Hudson came with members of his squad to talk about the work of a firefighter. They brought their truck, their energy and their professionalism to teach our students about the work of a firefighter. Officer Hudson was patient, considerate and kind in answering questions, allowing students to try on his gear and giving tours of the rescue truck. He engaged the students in learning about rescue work and our students were enthralled with his presentations. Later, I had several conversations with students and teachers who wanted to tell me about what they had learned from the firefighters. Our teachers had visited firehouses with their students before but they had never seen a rescue truck. They were amazed at all the important information that Officer Hudson and the other officers taught them and their students about the different types of rescue that they handle.

I sincerely appreciate and respect the willingness of your officers to reach out to our students to help them understand the important work that firefighters in Washington, D.C. do each day to keep us all safe. It made me very proud to be in their company that morning, the day of the first of two historical snow storms of 2010, and I'm sure if you were here, you would have been proud of them also.

Sincerely,

A handwritten signature in blue ink that reads "Maureen M. Leventhal, LICSW". The signature is written in a cursive style.

Maureen M. Leventhal
School Social Worker/Counselor

CC: Officer Scott Hudson



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JANNEY ELEMENTARY SCHOOL
4130 ALBEMARLE STREET, N.W.
WASHINGTON, D.C. 20016

February 16, 2010

Fire Chief Dennis Rubin
1923 Vermont Ave, NW
Washington, DC 20010

Dear Chief Rubin,

It is my pleasure to write to you to tell you of the community service performed by the Officer John Comer of Rescue Squad 2 #4. On February 5th, we held our annual Career Day at Janney Elementary School in Tenleytown and Officer Comer came with members of his squad to talk about the work of a firefighter. They brought their truck, their energy and their professionalism to teach our students about the work of a firefighter. Officer Comer was patient, considerate and kind in answering questions, allowing students to try on his gear and giving tours of the rescue truck. He engaged the students in learning about rescue work and our students were enthralled with his presentations. Later, I had several conversations with students and teachers who wanted to tell me about what they had learned from the firefighters. Our teachers had visited firehouses with their students before but they had never seen a rescue truck. They were amazed at all the important information that Officer Comer and the other officers taught them and their students about the different types of rescue that they handle.

I sincerely appreciate and respect the willingness of your officers to reach out to our students to help them understand the important work that firefighters in Washington, D.C. do each day to keep us all safe. It made me very proud to be in their company that morning, the day of the first of two historical snow storms of 2010, and I'm sure if you were here, you would have been proud of them also.

Sincerely,

A handwritten signature in blue ink that reads "Maureen M. Leventhal, LICSW". The signature is written in a cursive style.

Maureen M. Leventhal
School Social Worker/Counselor

CC: Officer Comer



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JANNEY ELEMENTARY SCHOOL
4130 ALBEMARLE STREET, N.W.
WASHINGTON, D.C. 20016

February 16, 2010

Fire Chief Dennis Rubin
1923 Vermont Ave, NW
Washington, DC 20010

Dear Chief Rubin,

It is my pleasure to write to you to tell you of the community service performed by the Officer Marshall Davies of Rescue Squad 2 #4. On February 5th, we held our annual Career Day at Janney Elementary School in Tenleytown and Officer Davies came with members of his squad to talk about the work of a firefighter. They brought their truck, their energy and their professionalism to teach our students about the work of a firefighter. Officer Davies was patient, considerate and kind in answering questions, allowing students to try on his gear and giving tours of the rescue truck. He engaged the students in learning about rescue work and our students were enthralled with his presentations. Later, I had several conversations with students and teachers who wanted to tell me about what they had learned from the firefighters. Our teachers had visited firehouses with their students before but they had never seen a rescue truck. They were amazed at all the important information that Officer Davies and the other officers taught them and their students about the different types of rescue that they handle.

I sincerely appreciate and respect the willingness of your officers to reach out to our students to help them understand the important work that firefighters in Washington, D.C. do each day to keep us all safe. It made me very proud to be in their company that morning, the day of the first of two historical snow storms of 2010, and I'm sure if you were here, you would have been proud of them also.

Sincerely,

A handwritten signature in blue ink that reads 'Maureen M. Leventhal, LICSW'. The signature is written in a cursive style.

Maureen M. Leventhal
School Social Worker/Counselor

CC: Officer Marshall Davies



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JANNEY ELEMENTARY SCHOOL
4130 ALBEMARLE STREET, N.W.
WASHINGTON, D.C. 20016

February 16, 2010

Fire Chief Dennis Rubin
1923 Vermont Ave, NW
Washington, DC 20010

Dear Chief Rubin,

It is my pleasure to write to you to tell you of the community service performed by the Officer Bill Whetzel of Rescue Squad 2 #4. On February 5th, we held our annual Career Day at Janney Elementary School in Tenleytown and Officer Whetzel came with members of his squad to talk about the work of a firefighter. They brought their truck, their energy and their professionalism to teach our students about the work of a firefighter. Officer Whetzel was patient, considerate and kind in answering questions, allowing students to try on his gear and giving tours of the rescue truck. He engaged the students in learning about rescue work and our students were enthralled with his presentations. Later, I had several conversations with students and teachers who wanted to tell me about what they had learned from the firefighters. Our teachers had visited firehouses with their students before but they had never seen a rescue truck. They were amazed at all the important information that Officer Whetzel and the other officers taught them and their students about the different types of rescue that they handle.

I sincerely appreciate and respect the willingness of your officers to reach out to our students to help them understand the important work that firefighters in Washington, D.C. do each day to keep us all safe. It made me very proud to be in their company that morning, the day of the first of two historical snow storms of 2010, and I'm sure if you were here, you would have been proud of them also.

Sincerely,

A handwritten signature in blue ink that reads "Maureen M. Leventhal, LICSW". The signature is written in a cursive, flowing style.

Maureen M. Leventhal
School Social Worker/Counselor

CC: Officer Bill Whetzel



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JANNEY ELEMENTARY SCHOOL
4130 ALBEMARLE STREET, N.W.
WASHINGTON, D.C. 20016

February 16, 2010

Fire Chief Dennis Rubin
1923 Vermont Ave, NW
Washington, DC 20010

Dear Chief Rubin,

It is my pleasure to write to you to tell you of the community service performed by the Officer Tony Carroll of Rescue Squad 2 #4. On February 5th, we held our annual Career Day at Janney Elementary School in Tenleytown and Officer Carroll came with members of his squad to talk about the work of a firefighter. They brought their truck, their energy and their professionalism to teach our students about the work of a firefighter. Officer Carroll was patient, considerate and kind in answering questions, allowing students to try on his gear and giving tours of the rescue truck. He engaged the students in learning about rescue work and our students were enthralled with his presentations. Later, I had several conversations with students and teachers who wanted to tell me about what they had learned from the firefighters. Our teachers had visited firehouses with their students before but they had never seen a rescue truck. They were amazed at all the important information that Officer Carroll and the other officers taught them and their students about the different types of rescue that they handle.

I sincerely appreciate and respect the willingness of your officers to reach out to our students to help them understand the important work that firefighters in Washington, D.C. do each day to keep us all safe. It made me very proud to be in their company that morning, the day of the first of two historical snow storms of 2010, and I'm sure if you were here, you would have been proud of them also.

Sincerely,

A handwritten signature in blue ink that reads 'Maureen M. Leventhal'. The signature is written in a cursive, flowing style.

Maureen M. Leventhal
School Social Worker/Counselor

CC: Officer Tony Carroll

United States Courts
District of Columbia Circuit
333 Constitution Ave., N.W.
Washington, DC 20001-2866

David B. Sentelle
Chief Judge

Royce C. Lamberth
Chief Judge

March 2, 2010

Dennis L. Rubin
Chief
Fire and Emergency Medical Services Department
1923 Vermont Avenue, NW
Suite 102
Washington, D.C. 20001

Dear Chief Rubin:

On behalf of the United States Courts for the District of Columbia Circuit, we would like to thank you and your staff for a job well done. On February 25, 2010, a threatening letter containing a suspicious powder was delivered to the courthouse. The Hazardous Materials Unit responded promptly, suited up to enter the mailroom, tested the contents of the letter, and determined that the substance enclosed in the envelope was not hazardous.

The Hazardous Materials Unit technicians exhibited a high degree of professionalism, expertise, and efficiency in how they handled our emergency; they are a credit to your department and to the D.C. government. We very much appreciate the quick response to our call and the peace of mind of knowing your team is just a phone call away.

Sincerely,



David B. Sentelle
Chief Judge
United States Court of Appeals
for the District of Columbia Circuit

Sincerely,



Royce C. Lamberth
Chief Judge
United States District Court
for the District of Columbia

cc: Elizabeth H. Paret
Circuit Executive

-----Original Message-----

From: dgbarry
Sent: Wednesday, March 03, 2010 5:22 PM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Deborah G. Barry
20016

Subject
=====
Other (Feedback on 911 call)

Message
=====

My husband called 911 about midnight on Feb 12 after he found that I had passed out in the bathroom and he could not revive me. The Fire and EMS teams arrived promptly, in about 10-15 mins. They were absolutely courteous, professional and concerned with my well being. Both my husband and I are very grateful for the excellent response during our time of need. Please commend them and extend our thanks to all. Thank you.



-----Original Message-----

From: gml19
Sent: Tuesday, March 09, 2010 9:05 AM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

gretchen M. livingston
20012

Subject
=====
Other (Kudos to Station 22)

Message
=====

I just wanted to thank the firemen at Station 22 who were extremely professional-- responsive and helpful--this morning.

We did not have a true 'emergency' in my home, but my toddler managed to lock himself in the bathroom. To us, anyway, this certainly felt like an emergency, and I was so appreciative of the 3 men who came and adeptly extracted the baby from the bathroom in record time.

Thank you all for your service.
Gretchen Livingston

William Franklin

Washington, DC 20002

March 10, 2010

*Chief Dennis L. Rubin
Fire Chief Officer For EMS
Office of the Fire Chief
1923 Vermont Ave NW #201
Washington, DC 20001*

Dear Chief Rubin,

On the morning of March 04, 2010 at approximately 6:30am-7:00am, the DC Fire Department responded to my distress 911 call.

They responded in a timely manner with assurances from the dispatcher, they would arrive soon.

The Paramedic was named Ann. She took control, guiding the interview and making medical evaluations. Paramedic Ann is distinguished by her professional and confident conduct from start to finish. My apprehension was calmed by her skillful and capable abilities.

Paramedic Ann is a real asset to the DC Fire Department and is a shining example of the capabilities of their rescue expertise.

Ann maintained a smooth transition from ambulance to the emergency room staff. High marks all around for Paramedic Ann.

Thanks to her, my life has changed, with a new spiritual appreciation for illness and her training to impart the importance of discipline to the medical instructions.

Many Thanks,

William Franklin

William Franklin



U.S. Department of Justice

Federal Bureau of Investigation

In Reply, Please Refer to
File No.

Washington Field Office
601 4th Street, Northwest
Washington, DC 20535

March 11, 2010

Chief Dennis L. Rubin
District of Columbia
Department of Fire and Emergency Medical Services
1923 Vermont Avenue, Northwest
Suite 201
Washington, DC 20001

Dear Chief Rubin;

I am writing to recognize Battalion Chief Henry D. Lyles Jr.'s efforts in the March 11, 2010, FBI operation RAIN DANCE, in which 19 high risk arrest and search warrants were executed in the District of Columbia and Maryland by eight Federal, State, and local tactical teams. Chief Lyles' work contributed to the safety and well being of all tactical teams, agents and officers involved.

In the planning stages of the operation, Chief Lyles provided information concerning local hospitals and trauma centers for each site to participating agencies to aid in operational planning. Chief Lyles also made DC Fire and EMS resources available to teams who required medical support as well as those who required augmentation of organic resources.

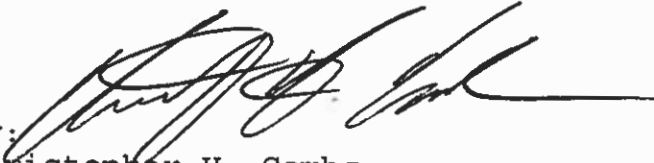
During the operation, Chief Lyles was in direct contact with the FBI Command Post as liaison and coordinator for DC Fire and EMS resources in support of the tactical mission. In the event of a medical emergency at any site, chief Lyles was prepared to facilitate the response of local assets, make proper notifications to emergency rooms and trauma centers, and initiate a medevac response.

It is a great relief of every tactical operator to know that in the event of injury there is a plan in place to get help. Chief Lyles' contribution to this operation resulted in a robust, multi-tiered plan which ensured that all operators, agents and officers would receive immediate treatment and transport in the event of emergency. Chief Lyles accomplished this and worked seamlessly into the operational plan.

Please accept the Washington Field Office's appreciation for Chief Lyles' superior effort. We look forward to working with him and DC Fire and EMS in future operations.

Sincerely,

John G. Perren
Special Agent in Charge

By: 
Christopher H. Combs
Supervisory Special Agent



-----Original Message-----

From: jhenrj
Sent: Wednesday, March 10, 2010 11:18 AM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Dr. Jacquelyn Henry
Healthy Families/Thriving Communities Collaborative Council
Washington, DC 20001

Subject
=====
Other (Compliment for Emergency Medical Staff - Ambulance)

Message
=====
On February 19, 2010 I was in extreme pain in my office. I did not know at the time that I had a kidney Stone. The staff in the ambulance that transported me to GW was very professional and calming. They explained their procedures and tried to calm my staff who thought they were taking too long to leave the premises. The pain was making me crazy. The young man spoke to me just about the entire time, assuring me that things would be okay and really working with the dispatcher to get me to the appropriate hospital. I do not know their names but I do want them to be commended for a job well done.

18 March 2010

Fire Department Headquarters
Fire Chief Dennis Ruben
1923 Vermont Ave. N.W. 20005

Re: Mr. Karl Robinson

Dear Mr. Ruben,

Please attach this letter to the file of Karl Robinson as a commendation for his excellent attention and honesty returning my camera from his ambulance on 4/30/2010 from the Embassy of The Netherlands to Sibley Hospital. His assistant was also very kind.

Sincerely,



(Mr. and Mrs. Russell Unger)

-----Original Message-----

From: tookcrowel
Sent: Friday, March 19, 2010 10:33 PM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Eldon Crowell

Washington, DC 20008
Message

=====

We would like to commend the outstanding service and professionalism of Engine 9 and EMS 9 in response to an emergency my home on March 17, 2010. The members of Engine 9 and EMS 9 were very professional, courteous and reassuring and made a scary and hectic situation with our loved one more calm. They really are to be commended.

Sincerely,

Eldon Crowell and Family



From: allie black
Sent: Monday, March 22, 2010 9:08 AM
To: Merritt, Tyra A. (FEMS)
Subject: Althea Black DC Ambulance Report: Tks AEB



March 22, 2010

RE: RELEASE OF ALTHEA BLACK AMBULANCE REPORT

Dear Ms. Tyra Merritt:

Please be advice per our telephone conversation today. I'm requesting a copy of my ambulance report I believe the date was February 13, 2010 at 2-2:30am at 5019 5th Street, NW, Washington, 20011. I was being transported to Sibley Memorial Hospital in Washington, DC

by DC Fire Department and Ambulance Service that did an Excellent Job. My medical conditions are very complex and only the best and most experience people know how to treat it in a timely manner. I applauded the team that came to my house, knew what they where doing in a timely manner and save my life. I cannot thank them enough. The ambulance crew transported me to Sibley Hospital where my medical team is familiar with my case.

Please can you mail me a copy of my ambulance report to my home address listed below? that will enable my medical team with my on going treatments.

Chief Rubin and City of Washington DC should be proud to have dedicated men and women working for them day in and out.

God and I thank you.

Sincerely,

Ms. Althea Black

-----Original Message
From: cjenks@nas.edu
Sent: Thursday, April 01, 2010 9:13 AM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Mr. Chris Jenks

Chantilly, VA 20151

Subject
=====
Other (Thank You!!!)

Message
=====

Good Morning:
On Sunday, March 28th, I was attending a Washigton Capitals hockey game at Verizon Center and had the misfortune to be struck in the head by a hockey puck that left the ice surface...took 15 stitches above the eye!!!!

My reason for contacting you is that I was preliminarily treated by DCFD EMS and then taken to GWU Hospital by ambulance for treatment and had the real pleasure of being helped by two young DCFD EMT guys that were on duty for the hockey game.....

They were both very professional and i really appreciated the service that they provided...i don't know their names, but I was hoping that you could check who handled my case and pass on my many thanks to them...they were "top shelf"!!! Cudos to them and the DCFD as a whole!!!!

Regards,
Chris Jenks



Dr. Jonathan D. Tuerk

Washington, DC 20015

Subject
=====
Other (EMT and Emergency Service)

Message
=====

Dear Mr. Fenty:
Last night, April 10, 2010, while at the Grand Hyatt Hotel, 1000 H street, at the PFLAG gala diner, at about 7:125 PM, I had a fainting episode (syncope). The EMT personel were called. They arrived rapidly, and provided me with truly outstanding service - professional, competent, complete, and included me in their decision making. As a physician, I could easily appreciate what they were doing. Unfortunetly, I did not get their names or which company they were from.
I want to commend them to you for their excelleny work, and thank them for their help. Please pass this on to that group.
I would appreciate a response, to know that you, or your agent, has acted on this.
Jonathan Tuerk, MD

Rhoda Green

Toronto, Ontario M5P 1N3 Canada

April 8, 2010

Fire Chief Dennis Rubin
1923 Vermont Avenue NW
Washington D.C. 20001

Dear Chief Rubin:

I'm writing to express my appreciations for the kindness and care given to me by Firefighters Douglas Jackson E31 and Willie Dean E23 on March 15, 2010, when I slipped and fell off an unmarked step while exiting from the lobby along passageway to the doors to the outside of the Four Points Sheraton on K Street. Firefighters Jackson and Dean took me by ambulance to George Washington University Hospital where they remained with me until I was properly looked after by hospital staff. I was x-rayed there and sent off with an air splint, crutches, ice packs, and a supply of motrin and trylenol #3. Further examination, x-rays and an ultra-sound taken on my return to Toronto indicated severely torn ligaments in both ankles with a possible minor fracture in one.

I commend firefighters Jackson and Dean for their professionalism, expertise, caution, thoroughness, patience, attention, and for putting me at my ease. Please forward thanks to them from my husband and me. (I don't have an email or postal address for them to send my thanks personally.)

Sincerely


Rhoda Green

April 13, 2010

Lisa Baxter

Washington, DC 20012

Fire & Emergency Medical Services
1923 Vermont Avenue, NW, Suite #201
Washington, DC 20001
Attn: Dennis L. Rubin, Fire & EMS Chief

RE: Date of Service – April 7, 2010
Jessica Bullock & Kisha Randolph

Dear Chief Rubin:

This letter serves to show my appreciation for the work performed by Jessica Bullock and Kisha Randolph of Medic 1 on April 7, 2010. There was also a young man present but I was not able to obtain his information. My daughter, Chandler Baxter, was participating in a track meet at Dunbar High School and after completing a race she nearly collapsed. I placed a call to 911 and it is my understanding that Medic 1 responded. I am pleased to say that they responded quickly and were professional. Ms. Bullock and Ms. Randolph managed to keep my daughter calm and relaxed which in turn calmed me down as well. She was transported to Children's Hospital where she received additional attention.

This was my first experience with having to contact 911 for an ambulance and I just wanted to take the time to write this letter to commend these employees on their professional demeanor. Unfortunately, too often we only hear about the cases where something went wrong and not about the cases in which a superb job was done. Please let these employees know that there are people who recognize the importance of what they do and that their work is truly valued by individuals like me.

Sincerely,



Lisa Baxter

Washington, DC, 20009

Tuesday, April 13, 2010

Chief Dennis Ruben
District of Columbia Firefighter Emergency Services Division
1923 Vermont Ave. NW
Washington, DC 20001

Dear Chief Ruben,

My name is Ms. Deborah Ann Simms. I am writing to inform you that on the night of Wednesday, April 7, 2010, I called 911 for Emergency Ambulance Services to come to my home in the Adams Morgan area for my 25-year-old son, Recco M. Valentin. He was suffering from severe abdominal pain from a gastrointestinal infection, as well as dehydration and asthma attacks, causing him to pass in and out of consciousness.

The emergency operator was excellent in directing me as far as what to do for my son's health condition until the paramedics could arrive. I called at about 9:30 p.m. and the paramedics arrived within about six minutes. Firefighter Paris Williams and Firefighter/EMT Joseph Clary (Engine Co. 9, Ambulance 9, Platoon No. 4 from 1617 U St., NW, WDC 20009) were very thorough in their evaluation. Immediately upon looking at my son and observing his skin color and excessive sweating, they determined that he needed oxygen and an IV to replace lost fluids; Recco's blood pressure was 90/60. Within five minutes, the paramedics had stabilized Recco's vital body functions.

Your EMT staff is a blessing and was excellent in their job. We arrived at the Washington Hospital Center ER and I was pleased with all that had been done. Please give them my compliments on a job well done.

My son Recco was thankful to Mr. Williams and Mr. Clary for their help, and was very impressed and interested in an opportunity to get training for EMT services. Please respond with any information on how he can register for training and employment with your agency, including application and regulation requirements,

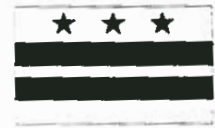
Thank you so much for your time, consideration, and help for this very appreciative resident of the District of Columbia.

Sincerely,

Ms. Deborah A. Simms
Mother of Recco Miguel Valentin



DC FIRE AND EMS CUSTOMER CARE SURVEY



Chief Dennis L. Rubin

Mayor Adrian M. Fenty

Dear Fire and EMS Customer:

Continually improving the services DC Fire and EMS provides to our community is a top priority of department. Please help with this process by answering the following (circle the number of your answer):

Response Time:	Very Fast	Fast	Acceptable	Slow	Very Slow	Can't Answer
After the 911 call was placed, how would you rate the response time of Fire and EMS emergency vehicles?	1	2	3	4	5	6

Did Fire and EMS Personnel:	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Can't Answer
Look and act professional?	1	2	3	4	5	6
Seem competent and knowledge-able performing their duties?	1	2		4	5	6
Act courteous and respectful?	1	2		4	5	6
Keep you informed about what they were doing?	1	2		4	5	6
Show concern about your comfort during transport to the hospital?	1	2	3	4	5	6
Show concern for your family members?	1	2	3	4	5	6

COMPLETED

Cleanliness of Equipment:	Very Clean	Clean	Dirty	Very Dirty	Can't Answer
How would you rate the cleanliness of the ambulance and equipment?	1	2	3	4	5

Overall Satisfaction:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Can't Answer
How satisfied were you with the services you received?	1	2	3	4	5	6

Please provide any additional comments below or call (202) 673-3331 for customer service assistance.

My 911 call on 3-8-10 brought two highly professional people to my door. They were kind, courteous, and compassionate to my mother who was seriously ill and required emergency surgery after being admitted to the hospital.

If you were unhappy with our services, may we contact you? YES NO

Name: _____ Phone: _____ E-Mail: _____

I am very grateful to these two outstanding

**BILLING QUESTIONS? PLEASE CALL
1-888-828-8019**

District of Columbia Treasurer
D.C. Fire and EMS Department
P.O. Box 27767
Washington, DC 20038

employees and would like to send each of them a note of thanks. I do not know their names. One was female and over)

DC Fire And EMS Department
PO Box 27767
Washington, DC 20038



T74037232

Return Service Requested

April 17, 2010

— Alice M Gunn

— Washington, DC 20011-1105



She was male. My mother, Alice M. Gunn, who was the patient will celebrate her 85th birthday on May 21st.

Sincerely,
Barbara A. Pike



give a year.
change the world.

CITY YEAR WASHINGTON, D

1875 Connecticut Avenue, N
11th Floor, Suite 110
Washington, DC 20004

PHONE 202.776.7771
FAX 202.776.7771

www.cityyear.org

April 19, 2010

DC Fire and Emergency Medical Service Department
1923 Vermont Avenue, NW Suite 105 South
Washington, DC 20001

Dear Mr. Wright,

On behalf of City Year Washington, DC, thank you very much for your enthusiasm and support of our "Road Trip USA" camp on March 28- April 2, 2010. We were able to engage over 450 Washington DC area elementary students in a week of enrichment in academics, fine arts, arts and crafts, and recreation activities. Our week culminated with a carnival where students were able to enjoy moon bounces, games, crafts, and of course, local firefighters. The children were excited to climb on the fire truck, honk the horn, and learn all about being a fireman.

Thank you again for your assistance. Your presence greatly assisted us in our efforts to positively impact the lives of thousands of individuals in the Greater DC area. We hope to work with you again in the future!

Yours in service,

Lindsey Daugherty
Program Director
City Year Washington, DC
1875 Connecticut Ave., NW
Suite 1130
Washington, DC 20009
Phone: 202-776-7780
Fax: 202-776-7788
www.cityyear.org/dc

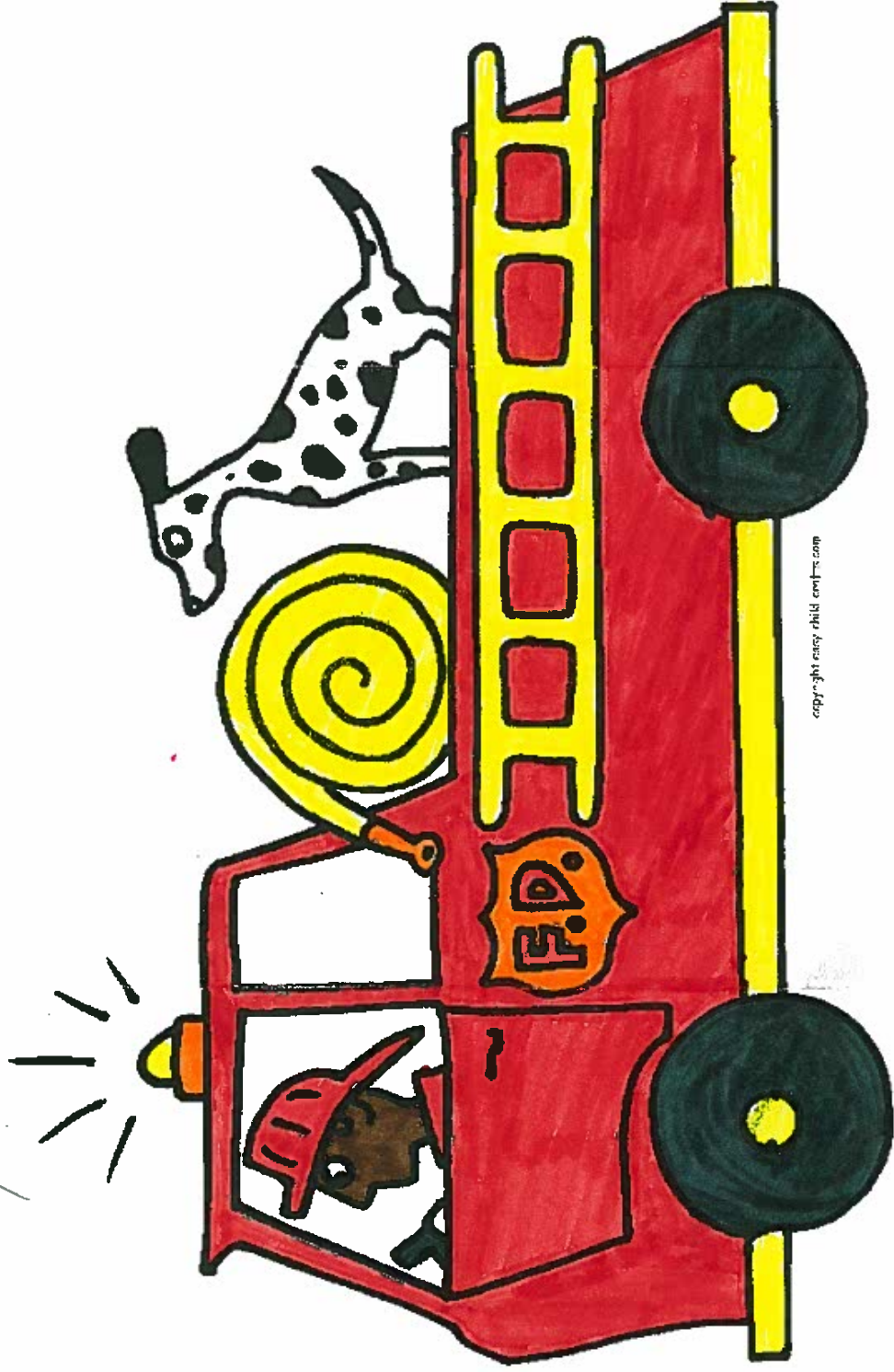


NATIONAL LEADERSHIP SPONSORS



Thank you for coming to camp city year I hope you
visit us again.

From: E. Blakeney



copyright easy child crafts.com

Thank you

Thanks for
coming to Furner
@Green and

Putting out the
fire at my
school!!



copyright nancy child centre.com

From: A. Bennett

Thank you for coming to Turner at Green
Maybe see you next year!!! :D *A



For 07.5. Threaddyll



Far Southeast Family Strengthening Collaborative, Inc.

2041 Martin Luther King, Jr., Ave., SE Suite 304

Washington, DC 20020

Office (202) 889-1425 Fax (202) 889-2213

Website: www.fsfsc.org

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Executive Director
Perry J. Moon

April 20, 2010

Mr. William Wright
DC Fire & EMS
1923 Vermont Ave, NW
Washington, DC 20001

Dear Mr. Wright:

Greetings from the Far Southeast Family Strengthening Collaborative, Inc. I am writing to personally thank you for participating at our 11th Annual Business Meeting and Family Community Conference held at the Thurgood Marshall Public Charter School last Saturday, April 17th.

Your presence was appreciated, and contributed to the success of the event. We hope you enjoyed the conference.

Thank you again for providing your service. We look forward to working with you in the future.

Sincerely,

Perry J. Moon
Executive Director



Far Southeast Family Strengthening Collaborative Inc.

Certificate of Appreciation

In recognition of excellent contribution and
Invaluable service by

D.C. Fire & EMS- Mobile Unit

Towards making our 11th Annual Business Meeting and Family
Community Conference held on Saturday, April 17, 2010 a success!

AUTHORIZED SIGNATURE

[Handwritten Signature]

DATE

04/17/10

DR. Senior Ree Austin

Washington, DC 20002-3826

April 20, 2010

DC Fire and EMT Department

1023 Vermont Avenue, NW

Washington, DC 20001

RE: Thanks

Dear Sirs:

This is a letter of appreciation for the expert EMT life-saving services accorded to me on the night of April 9, 2010. I was in the midst of breathing distress when Roy of Engine -10 and Mac of # 2 came to my rescue!

Too often we hear of the late arrivals and errors in addresses, etc. for ambulance services. There is not enough gratitude expressed in the media for the routine efficiency of the ambulance teams and the many lives they save. I am truly thankful! I am not sure of the exact hour, but only three minutes passed between contact with the Link to Life service to the time that the EMT's came. I can still picture the red digits on my clock. There are some details that I do not remember from that experience, but I am delighted to be here to state my gratitude.

Sincerely,

Senior Ree B. Austin
Dr. Senior Ree Austin

*RS
* Please inform them
of my thanks.
☺*

Washington, D.C. 20012-2902
April 22, 2010

Fire and Medical Services Department
ATTN: FIRE CHIEF D. RUBIN
1923 Vermont Avenue, N.W.
Washington, DC 20001-4125

Dear Chief Rubin:

SUBJECT: COMPLIMENTS FOR FIREFIGHTERS JOHNSON AND FUNNYRE -
ENGINE COMPANY 22 (8L7-3)

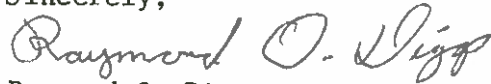
So many times, people will write or call to complain about the Fire Department services and other services, but seldom do so when services are excellent.

This letter is to express our genuine gratitude and sincere appreciation to the above two firefighters and the others who came to my home and rendered services on April 1, 2010, about 7 a.m. in the morning. My wife called because she could not get a response to her efforts to make me become alert. She thought it was low blood-sugar and had given me a little orange juice. Firefighter Tonya Johnson and Firefighter/Paramedic Joe Funnyre responded to my problem in a fast, most courteous and extremely professional manner.

My wife and I were very satisfied with their services. Even though we told them before they left the hospital how pleased we were with their entire services, let them know it again and thank them for us.

The best is wished always for them, you and the rest of your staff.

Sincerely,



Raymond O. Diggs

From: Wright, Melvin R. (JAA)
Sent: Friday, April 23, 2010 2:33 PM
To: Hayes, William (FEMS)
Subject: Fireman Ruth Cade
Importance: High

Good afternoon Mr. Hayes. My name is Leah M. Hill and I am a CERT, as well as a member of the Neighborhood Corps Academy representing the District of Columbia Superior Court. To maintain my CPR/AED credentials, I am required to be re-certified and attend annual training. I am currently enrolled in the April session of the Neighborhood Corps Academy. Our fourth class was held at Engine Company 3 on Thursday, April 22, 2010, and conducted by Fireman Ruth Cade.

I have attended previous training sessions at Engine Company 3, and I would like to take this time to highly commend Ms. Cade's presentation. Fireman Cade was thoroughly impressive by her experience, extremely knowledgeable, well informed, and conducted an outstanding class. She was not only very professional, but I was also impressed with how personable she was. Having attended previous sessions, I feel that I can make an honest comparison of my training. I would like to share with you that I left on yesterday with a better understanding of fire safety, fire hazards, and my responsibilities to my self as well as the community. I definitely felt that I was much more enriched for having attended this class. Unusual circumstances prevented Fireman Cade from displaying some of the items that would help to qualify her experiences, but even without them the class and I could thoroughly relate with everything that she shared with us and we could feel the impact of her statements. It was one of the most fascinating classes that I have attended.

It is not often that we get to share valuable experiences with others, and I strongly felt that I could not let this opportunity escape me. Fireman Cade not only conducted one of the best classes for the Academy, but she also represented the District of Columbia Fire Department with great dignity and pride.

Thank you.

Leah M. Hill
Judicial Administrative Assistant
to the Honorable Melvin R. Wright



From: jodi meringoff
Sent: Wednesday, April 14, 2010 5:47 PM
To: Wright, William (FEMS)
Subject: Re: trip to Engine 28 firehouse

Dear William,

I want to thank you so much for our wonderful visit to Engine 28 at the Cleveland Park Station. Lt. Adams was so gracious and lovely and answered all the children's questions and even gave us a tour of the firehouse! The children learned so much especially the difference between a fire truck and a fire engine! They also just loved the fire pole! We also talked about STOP, DROP, and ROLL and about calling 911 when there is an emergency! All of the firefighters were so friendly and nice and the Rainbow class wants to thanks them all for being so open and friendly!

Hopefully, we can do this again next year!

Thanks again,

Jodi Meringoff
Teacher - The Rainbow Class
Adas Israel Congregation
Washington DC

Dear Chief

My name is Selena Miller

on April 26-2010 A-15-4

Came to my home They took
me to Georgetown Hospital They
were very busy, but A-15-4 stay with
me until this was a spot

Yeah! the way near A-15-4
went alone and beyond then

Job I will always remember
the kids that A-15-4 shared

Selena Miller

How very nice of you.

FREDERICK W. KRAMER

Washington, DC 20015

April 28, 2010

Fire Chief Dennis Rubin
Fire and Emergency Medical Services Department
Government of the District of Columbia
1923 Vermont Avenue, NW
Washington, DC 20001

Dear Chief Rubin:

I want to take this opportunity to inform you of the excellent services that the members of Truck 12 on Wisconsin Avenue provided to me and my husband this morning. My husband was bedridden with severe back pain. He needed to get to the hospital by 8:00 am for an injection but was unable to get out of bed or walk because of his pain.

In desperation, we called Chevy Chase Rescue Squad, who referred us to the DC Fire Department. Within a very short time Truck 12 arrived. They were professional, courteous, and did a wonderful job of carrying my husband down the stairs, out of the house and into the car. After we returned from Sibley Hospital, I called again and they responded very quickly and repeated their very competent and gracious help in getting him back into the house.

Specifically, I would like to commend the following individuals:

Lt. York
Firefighter Catlett
Firefighter Johnson
Firefighter Dawkin
Firefighter Jackson.

There was another very helpful firefighter whose name we did not get .

I realize that our circumstances were not serious or life threatening. However our need was acute to us and the outstanding and helpful service was a most welcome surprise.

We are grateful to the DC Fire Department and these firefighters in particular for being such a wonderful help when we needed them. They are a credit to the DC Fire Department and the city of Washington, DC.

Sincerely,


Suzanne Kramer

-----Original Message-----

From: mbachsha
Sent: Thursday, April 29, 2010 5:23 PM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Ms. Martha B. Shaw

Washington, DC 20010

Subject

=====

Other (Thank you)

Message

=====

Wednesday, April 28th, at 6:20 am we awoke to our smoke alarm. When I went downstairs to the kitchen, smoke was coming up from our basement. Our dehumidifier had been plugged into an extension cord which was on fire. Engine 11 trucks were there in minutes. They quickly and efficiently put out the fire and cleared our house of smoke. (They even took my calendar off its hook on the basement door so it wouldn't get hurt.) Thank you to everyone on Engine 11 for your wonderful response and professionalism. Later in the day it struck me that the outcome could have been much different without the immediate response and our alarm. Keep on pushing those smoke detectors! Sincerely, Martha Shaw



From: RUFUS MAYFIELD
Sent: Friday, May 07, 2010 2:30 PM
To: Rubin, Dennis (FEMS)
Cc: Wright, William (FEMS); Hoston, Shamone L. (FEMS); Rufus Mayfield; Amari Ballard
Subject: Barry Farm Playground Revitalization Project

Chief Rubin,

On behalf of Destiny – Pride, Inc., I would like to thank you and the DC Fire and Emergency Medical Service Department for the tremendous success of Wednesday’s Barry Farm Revitalization Project, sponsored by the UniverSoul Circus. My hat is off to your staff especially in light of the short time turnaround with which we were confronted. We were able, in two to three weeks, to put together an effort that normally would have taken months of planning. We did have some challenges but, notwithstanding those challenges, this effort demonstrated that “collaboration” is the best way to go, because all of us, in some way or another, deal with some of the most challenging issues that not only confront your Department but also our communities.

I especially want to highlight the assistance of Mr. William Wright and Ms. Shamone Hoston, who supported us by being available to disseminate fire safety information and performing blood pressure and blood sugar tests on the residents there. Mr. Wright worked diligently with us to set up those and other services and truly was an invaluable asset to our effort. Although there are many of us who are aware of the good work of our government employees, it is always good to let those who are less fortunate witness them working in their community so that they realize that there is real care and concern about the betterment of their condition.

I truly hope that through Destiny – Pride we will have other opportunities to join together to help to uplift the lives of some of our most vulnerable and fragile residents. So on behalf of all of our external stakeholders that came aboard for this project, especially the UniverSoul Circus, I would like to again say “thank you.”

Rufus Mayfield,
President
Destiny – Pride, Inc.



NATIONAL SOCIETY
DAUGHTERS OF FOUNDERS AND PATRIOTS OF AMERICA

Certificate of Award

*Presented to the District of Columbia Fire and EMS
Department Honor Guard
for Presenting the Colors at The 112th General Court*

Date April 15, 2010

Arona Chilton Derrick
National President



US-UK FIRE SERVICE SYMPOSIUM

Dear *Dennis,*

The 2010 United Kingdom-United States Fire Symposium

On behalf of my colleagues may I express to you and all those who worked alongside you our grateful and sincere thanks for the extremely warm welcome, friendship and excellent hospitality extended to us all during our recent visit to your Nation's Capitol.

In what is now a long series of symposium venues this was truly a memorable one, full of the vibrancy and spectacular backdrop that Washington offers to resident and visitor alike. It is easy to understand why the Mayor and all those connected with public service express so much pride and pleasure when they speak of their City.

The attention to detail and care taken by the Department greatly assisted in ensuring that this year's symposium discussions were lively, challenging and thought provoking. Success was undoubtedly achieved. I am sure in the months ahead actions will occur from the ideas stimulated by these debates.

I must also make special mention of the considerable effort made to arrange the practical water rescue demonstration. The extensive inter-service liaison and practical coordination involved in developing and implementing this type of scenario is fully recognised and again our thanks. It was a pleasure to see the high level of interoperability displayed by the various agencies and rescue units.

Thank you again for agreeing to be our host and I do hope that DCFD will be able attend and participate in future symposium, which of course next year will be in the UK.

Yours sincerely

Dennis Davis

Dennis L Ruben
Fire and EMS Chief
District of Columbia
1923 Vermont Avenue, NW
Washington, DC 20001

Fire Chief Dennis Rubin
DC Fire & EMS Department
1923 Vermont Ave.
Washington, D.C. 20001

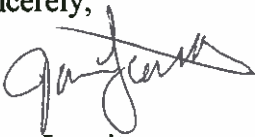
Chief Rubin,

For nearly 10 years, in late April or early May, we have brought our high school fire cadets to the East coast to visit Washington, D.C. and New York. Part of the trip includes visits to different firehouses in the D.C. area. Each year, the crews at these firehouses have invited our cadets in, given tours, and answered the array of questions the students have asked. The crews have always been professional and friendly in nature.

This year, the cadets were able to not only tour the fireboat, but were able to go out on the Potomac River for a ride on it. The cadets talked about the boat ride for the majority of their trip. The crew of Fireboat Platoon 1 with Lieutenant Steve VonBriesen went above and beyond our expectations with this tour and we truly appreciate that.

We hope to continue our tradition of visiting the firehouses in Washington, D.C. and if available, the fireboat. On behalf of the Clark County Fire Cadets in Battle Ground, Washington, I thank you for your department's hospitality and continued dedication to our cadet program.

Sincerely,



Jason Leavitt
Captain, Lead Cadet Instructor
Clark County Fire & Rescue

From: Bass, Deborah A. (FEMS)
Sent: Monday, May 10, 2010 3:55 PM
To: Walker, Mary Renee (FEMS)
Subject: Message

Ms. Lee Rowell called to thank Chief Rubin for excellent job by crewmembers that responded to 3410 Macomb St. N.W. and transported her Mother Wilma Pechacak to Silbley Hospital at 1215 p.m. today.
Thanks for a job well done even though her mother passed.



2715 Ordway St NW #1
Washington, DC 20008

May 11, 2010

Dennis Rubin
DC Fire Chief
1923 Vermont Ave. NW
Washington, DC 20001

Dear Chief Rubin:

I just wanted to let you know how fortunate our city is to have Terrie Matthews working to keep our children safe in car seats. She is always available, friendly, and truly an expert. Please let her know how much our family appreciates the important work she does.

Yours truly,

A handwritten signature in blue ink that reads "Pamela M. Ehrenberg". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Pamela M. Ehrenberg

From: Netres1
Sent: Thursday, May 13, 2010 9:22 PM
To: Wright, William (FEMS)
Subject: Truck Day

I just wanted to thank you again for helping to make Truck Day at the Gan HaYeled Nursery School such a great success yesterday. The teachers, parents, and most importantly the children, were all raving about the event today at school and everyone really had a great time. It really is the highlight of the school year for the kids and the fire trucks were a big part of that! Please also convey my thanks to the firefighters who were on site with the trucks - they were very professional and great with the kids.

I will follow up with some pictures from the event shortly. If you have any questions, or if I could be of any further help, please do not hesitate to contact me. I hope that the fire department will continue to support our Truck Day in the future. Best wishes for a great summer!

-Jeremy Steindecker
Chairman
Truck Day



From: Smith Howard
Sent: Thursday, May 27, 2010 9:11 AM
To: Greene Timothy; Greene Timothy; Trotter Deborah D - CI; Trotter Deborah D - CI; Fletcher Tina L; Fletcher Tina L; Briscoe Karen E; Wilkinson Chirleeta M; Wilkinson Chirleeta M; Cassamajor Wade J; durand.odom@usdoj.gov; kdunn@hudoig.gov; becton2a@state.gov; jeff.puryear@navy.mil; raffi.kesici@navy.mil; Kim Tina J; Kim Tina J; Rasheed_Tahir@mdp.uscourts.gov; kkee@loc.gov; rob_mp@hotmail.com; AYusuf@NCMEC.ORG; Wright, William (FEMS); dillingerm@state.gov; MStarr@ncmec.org; Jmessenger@ncmec.org; harold.thomas@catholicacademies.org; stacey.horn@catholicacademies.org; tazz01@vzw.blackberry.net; misdenisew@gmail.com
Subject: Missing Children's Day at St. Francis

Good Morning.

Thank you all for your assistance and hard work associated with the Missing Children's Day Safety Event at St. Francis on Tuesday, May 25, 2010. FLEOA - Chapter 9 (Federal Law Enforcement Officers' Association), our Metropolitan Police Department, and Fire & EMS (Emergency Medical Services) partnered with the faculty and staff of St. Francis to finger print, photograph and discuss safety with the school's first, second, third and fourth graders. You made the safety event a success. That has been evidenced by the response from the students, their parents and initial reports received from the school.

Your commitment remains impressive. Special thanks to those Agents that participated after receiving nearly no notice. Mickey and the K-9 Officers stole the show on the inside. Fire & EMS, for those of you who may have missed it, were interactive with, and a favorite of the students on the outside. Fire fighters, thank you for coming, and, thank you for coming back. Miss Everett was a special surprise and even helped Principal Thomas brush up on his emergency call skills.

I would be remised in failing to mention the professional and attentive staff of St. Francis. Thank you for opening your place up to us. Thank you for making Missing Children's Day a success with your planning and diligence. Please forward our well wishes and thanks to all those who assisted, along with my apologies for failing to include them on this message.

The Take25 staff was a pleasure to work with. You operate a smooth and efficient system in completing a noble task.

Stay safe.

SA Howard S. Smith
Treasurer - Chapter 9
FLEOA

Georgetown Emergency Response Medical Service (GERMS)
Village C West Suite 206
Georgetown University
Washington, DC 20057

21 May 2010

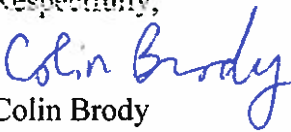
Fire Chief Dennis Rubin
Fire & Emergency Medical Services Department
Government of the District of Columbia
1923 Vermont Avenue, NW
Suite 201
Washington, DC 20001

Chief Rubin:


On behalf of Georgetown EMS (GERMS), we are writing in appreciation of Firefighter/Paramedic David Auerbach's presentation to our organization. This Saturday, we had the opportunity of hosting Firefighter/Paramedic Dave Auerbach of PEC 29 for a training opportunity for our members. He put together a wonderful ALS Assist Class for Continuing Education credit. Topics covered included ALS monitor introduction, end tidal CO2 monitoring, sterile procedure in the set up of ALS supplies, assistance in advanced airway placement, and assistance in the management of advanced cardiac arrest. As a BLS organization, this lecture was one of our first introductions to these skills. Dave was an engaging instructor and provided us with the unique opportunity of learning from one of the best and most experienced in the business. Having been in EMS since essentially its advent, Dave had the experience and enthusiasm that made this class very valuable.

We sincerely hope that we can continue to work with FF/P Auerbach in the future and to continue a positive working relationship with our local DC Fire and EMS stations.

Respectfully,


Colin Brody
President


Brendan Maggiore
Captain


Erin Engelhardt
Ongoing Education

-----Original Message-----

From: tsat4evr
Sent: Friday, May 28, 2010 8:54 AM
To: FEMS Director (FEMS)
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

S a Turner

Subject

=====

Other (Acknowledgment)

Message

I am acknowledging the work of CSU#3, with Sgt. Preslipsky and Pvt. Pelekhaty onboard. On Wednesday, May 26th there was a water outage in the 3200 Block of Chestnut Street NE. It was a rather warm day, and these firefighters went door to door checking on neighbor's well being, especially inquiring about their water needs.

While this might be part of their job, this is a small neighborhood where the homes have lots of steps and many of them are steep. These firefighters walked to each home, talked to neighbors, inquiring of their medical needs, and explained the water situation.

After sometime, I went out to see when the water would be turned on. I spoke with both the WASA workers and these firefighters. I found the firefighters to be professional, courteous and informed. I spent sometime talking with them about the markings on the fire hydrants. They explained what they carried on their rig and the CSU program. It was a very good interaction and I want to acknowledge it as such.

Please let these firefighters know of this acknowledgment.

Regards,

S A Turner

DC 20018



Untitled

PAUL V. BROWN
855 OGLETHORPE ST. N.E.
WASHINGTON, D.C. 20011
202/529-9253
pvbk9dc@yahoo.com

paul card
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TO JOIN CONTACT: SEC. RAY THOMAS, 301/249-8587



MAY 31, 2010

TO: CHIEF DENNIS RUBIN
D.C. FIRE AND EMS DEPARTMENT

SUBJECT: SALUTE TO HONOR GUARD UNIT

ON THIS MEMORIAL DAY WE WOULD LIKE TO ACKNOWLEDGE ALL THE OUTSTANDING ACTIONS BY THE HONOR GUARD UNIT IN THE HONORING OF RETIRED DECEASED MEMBERS OF THE D.C. FIRE DEPARTMENT. ALSO, WE GREATLY APPRECIATED THE PARTICIPATION OF THE HONOR GUARD UNIT AT OUR ANNUAL MEMORIAL SERVICES. THE FAMILIES ALSO WERE VERY GREATFUL.

MAY GOD BLESS THEM AND ALL DEDICATED MEMBERS OF THE D.C. FIRE AND EMS DEPARTMENT.

SINCERELY,

FOUNDER

Page 1
[AMERICAN LEGION-PAST COMMANDER POST 26, D.C.] [VETERAN (VETERAN COMMANDER D.C. DEPARTMENT)]
[MEMBER FRATERNAL ORDER OF POLICE, D.C. LODGE #1]
[LIFE MEMBER ASSOCIATION OF RETIRED POLICE OFFICERS, WASHINGTON, D.C.]
[3RD DEGREE KNIGHTS OF COLUMBUS IMMACULATE CONCEPTION SHRINE COUNCIL #4944]
[PRESIDENT EMERITUS OLDEST INHABITANTS INCORPORATED, DISTRICT OF COLUMBIA]
[U.S. ARMY SERGEANT 3RD INFANTRY DIV, ARMY RESERVES, D.C. NATIONAL GUARD]

