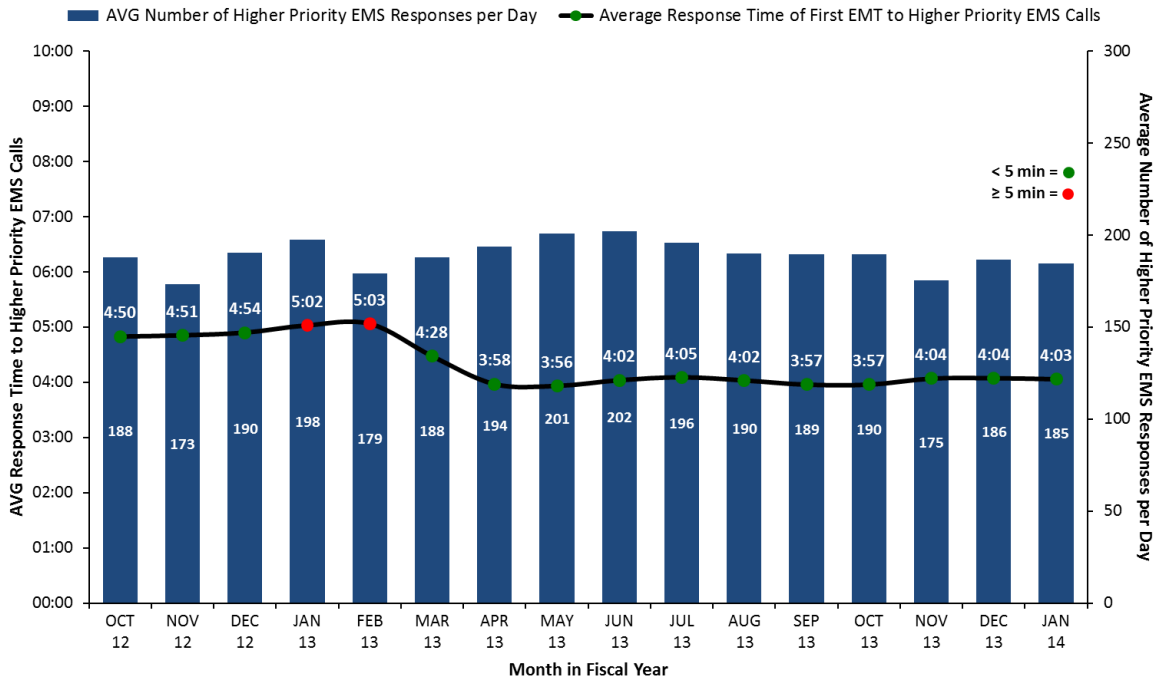


Performance Charts

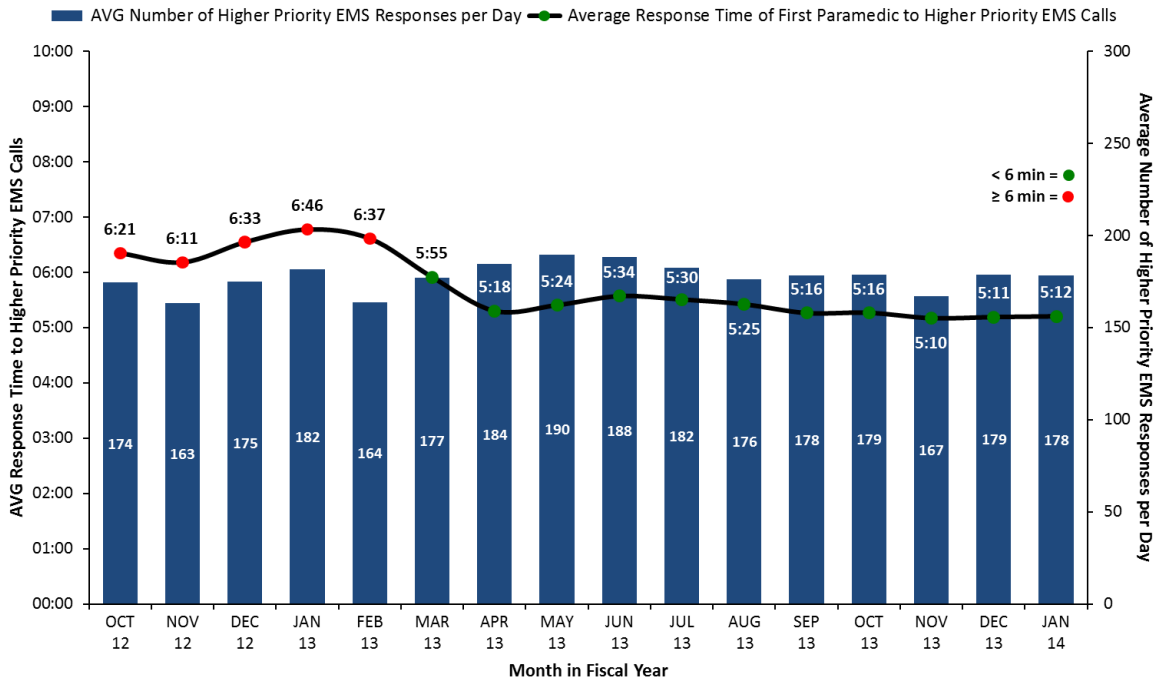
DC Fire and EMS Department – FY 2013 and 2014 Operational KPIs

KPI 1.2 – First Arriving EMT at Higher Priority EMS Calls (AVG Response Time)



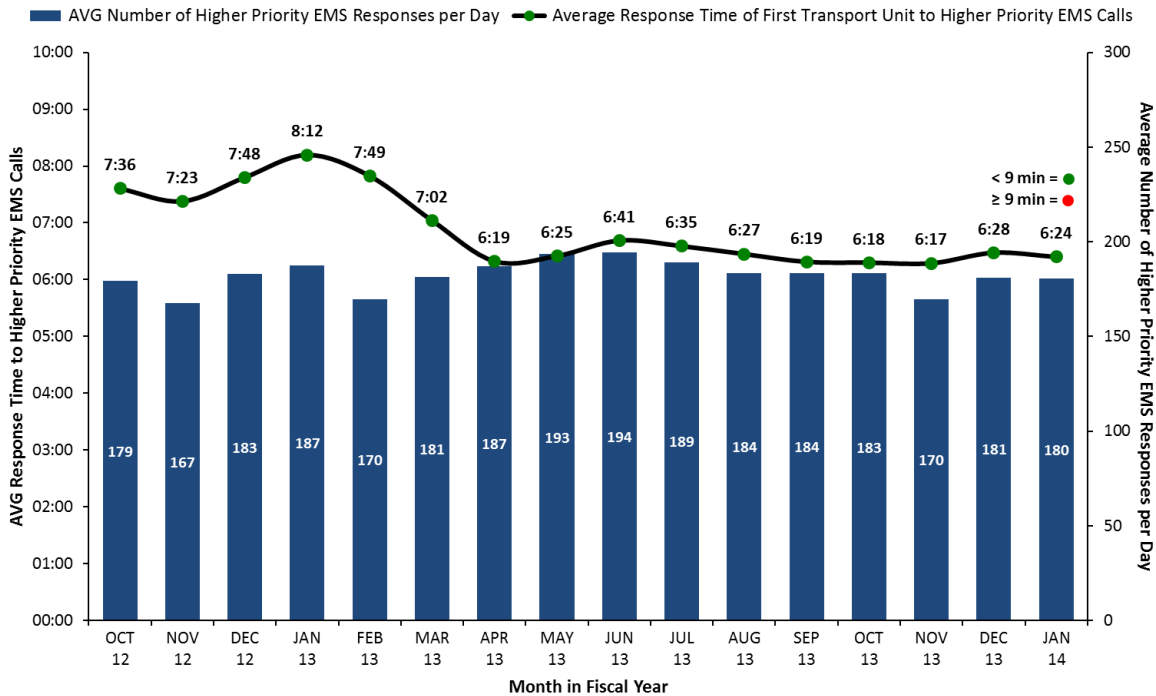
DC Fire and EMS Department – FY 2013 and 2014 Operational KPIs

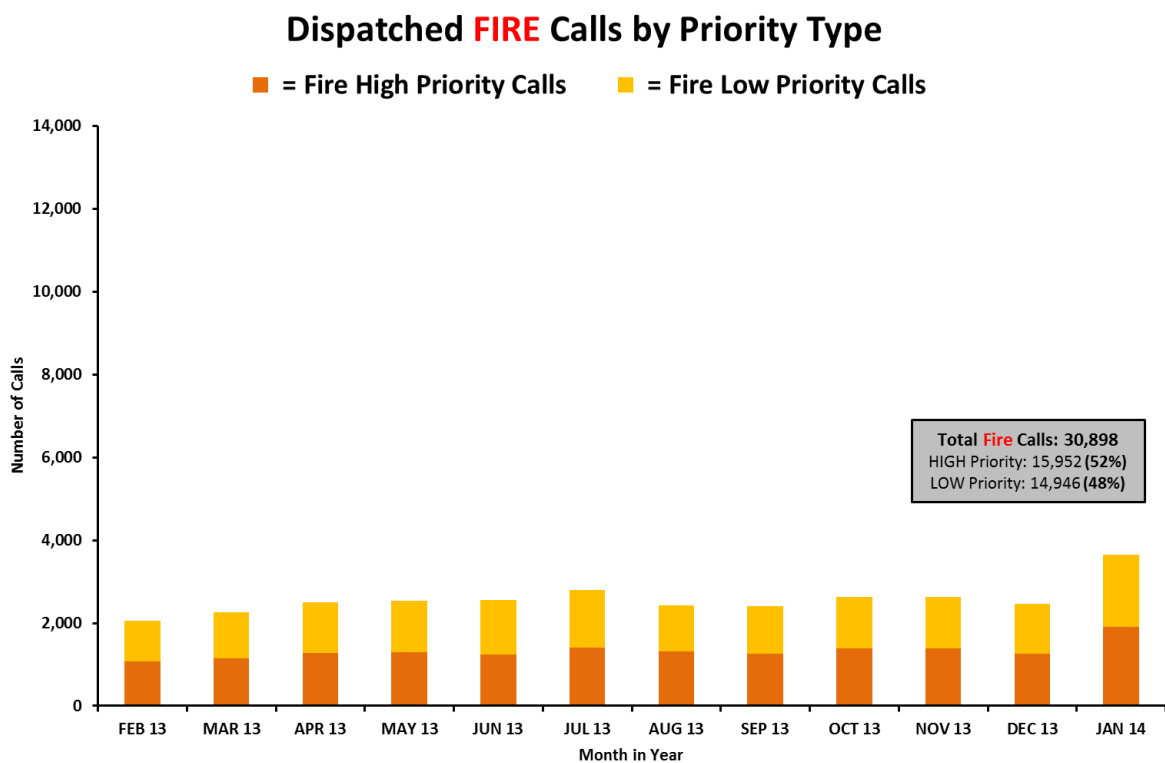
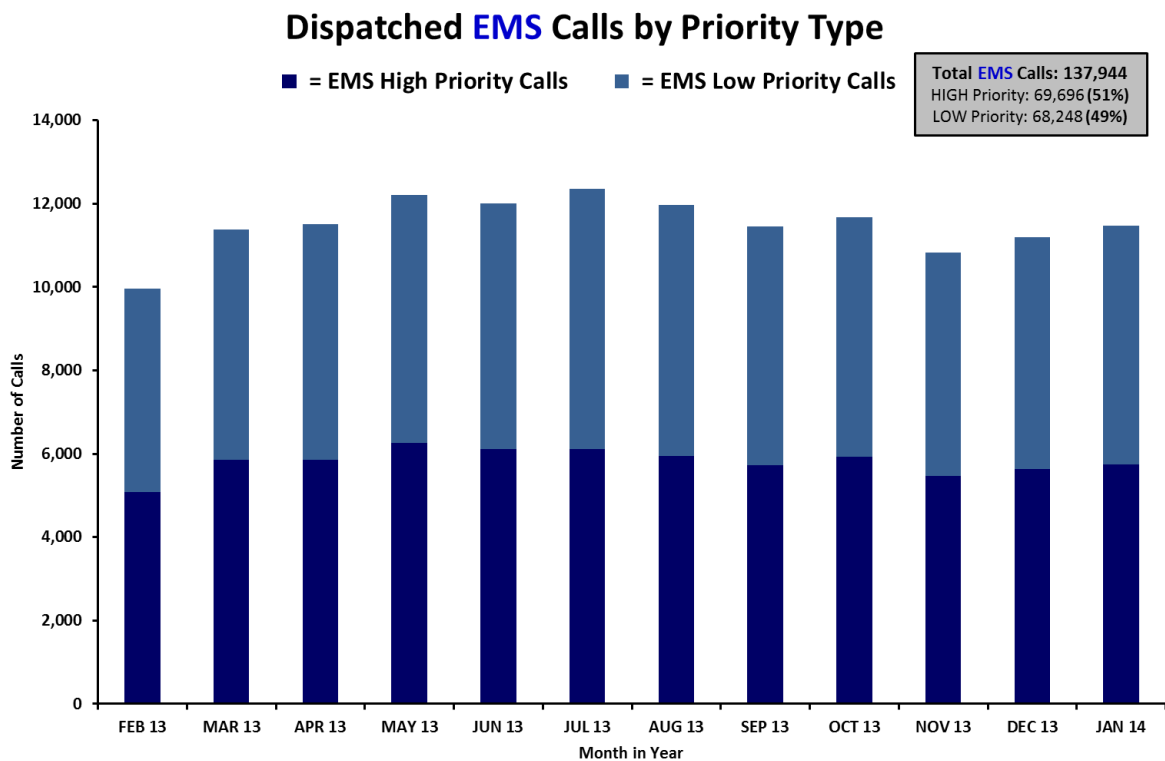
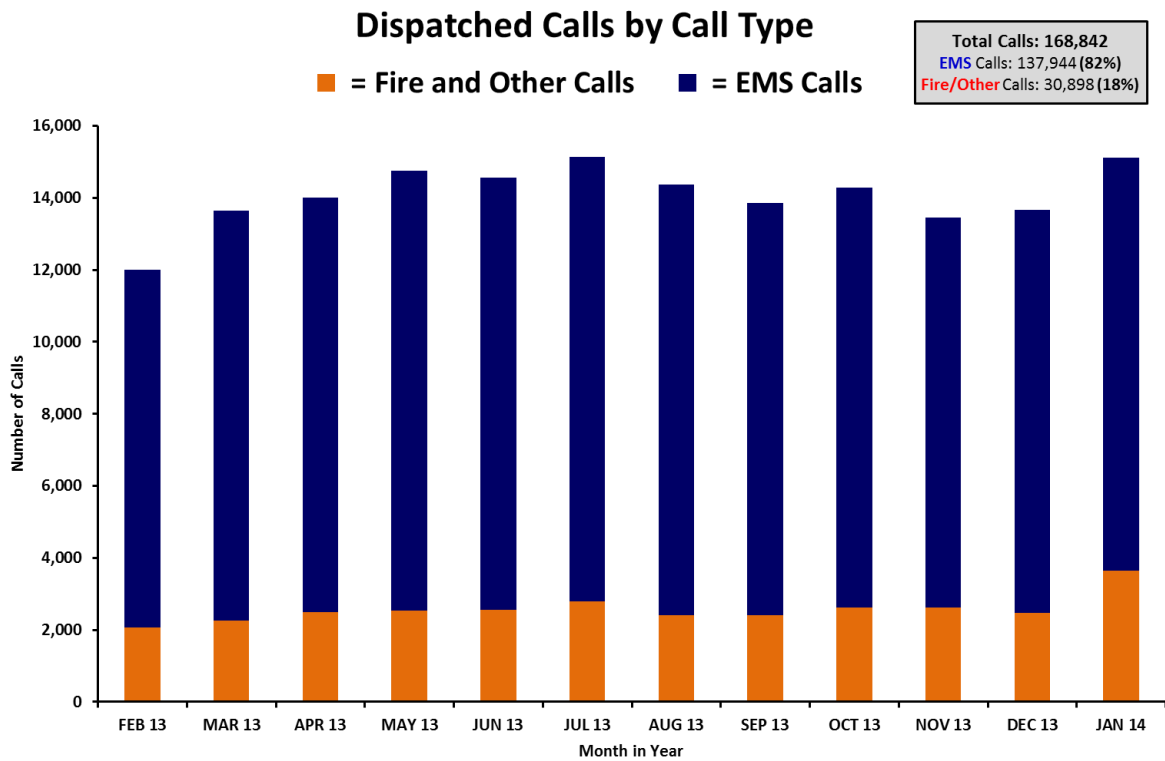
KPI 1.4 – First Arriving Paramedic at Higher Priority EMS Calls (AVG Response Time)



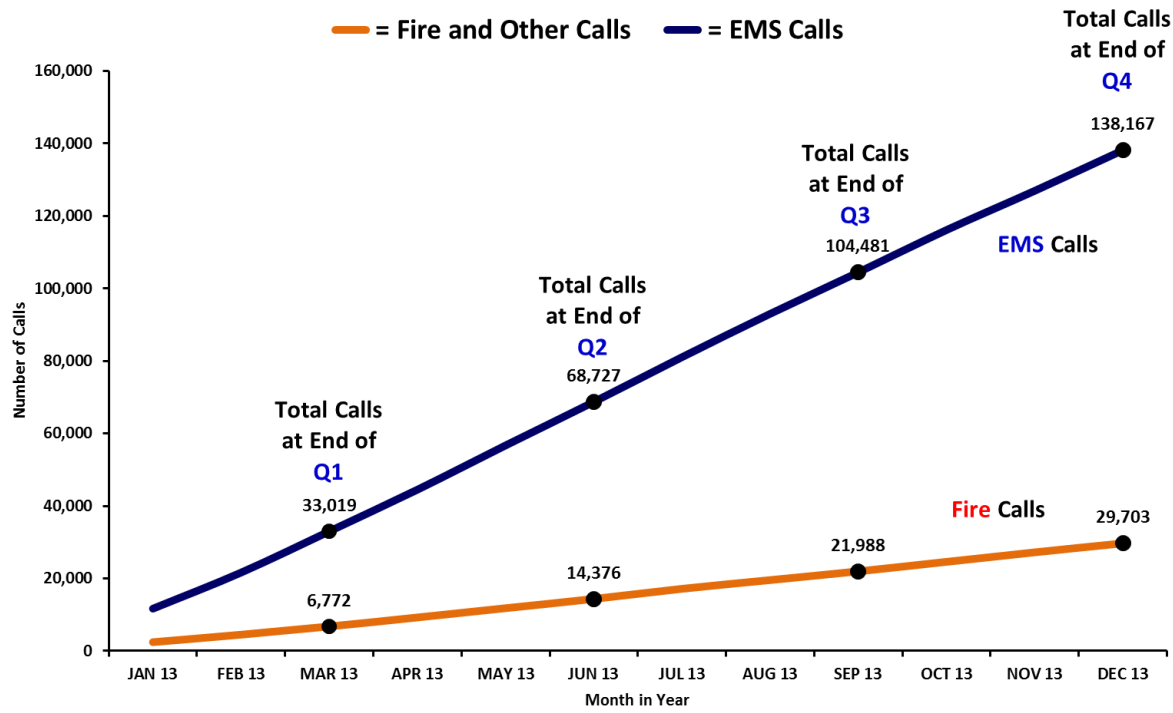
DC Fire and EMS Department – FY 2013 and 2014 Operational KPIs

KPI 1.6 – First Arriving Transport Unit at Higher Priority EMS Calls (AVG Response Time)





Total Dispatched Calls by Call Type by Quarter



Average Response Counts to EMS Calls

Number of Responses by Time of Day

