



Quarterly Performance Report

Provided To:

Council of the District of Columbia
and

DC Fire & Emergency Medical Services

January 1 – March 31, 2018

Transports Performed

- * 12,573 patient transports were performed by American Medical Response (AMR) from January 1st through March 31st of 2018.
- * AMR responded to a total of 14,494 requests for service during this period, averaging 161 requests daily.
- * Average Response Time by Month:
 - January: 8 minutes, 21 seconds
 - February: 8 minutes, 24 seconds
 - March: 8 minutes, 24 seconds
- * AMR met each patient at the location of the incident and transported to the closest available hospital, or as directed by DC FEMS.

Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Drop Off Time</u>
Children's National Medical Center	597	34:44
United Medical Center	2,203	43:35
Howard University Hospital	1,755	52:17
Children's @ United Medical Center	342	33:34
George Washington Hospital	2,042	42:56
Georgetown Hospital	230	39:57
VA Medical Center	243	37:02
Sibley Hospital	384	35:59
Prince George's Medical Center	61	45:48
Providence Hospital	1,975	42:14
Washington Adventist Hospital	12	1:24:30
Washington Hospital Center	2,852	39:07

Note: Drop off time is average time in minutes. Hospitals with less than 10 transports not represented.

Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Current # of Shifts	30	38	35	35	35	40	33
# and Length of Shifts	6 – 8hr 9 - 9hr 4 - 10hr 8 - 12hr 3 – 18hr	10 – 8hr 10 - 9hr 3 - 10hr 12 - 12hr 3 – 18hr	10 – 8hr 9 - 9hr 4 - 10hr 12- 12hr	9 – 8hr 14 - 9hr 3 - 10hr 12 - 12hr 1- 14hr	8 – 8hr 14 - 9hr 3 - 10hr 9 - 12hr 1 – 14hr	8 – 8hr 16 - 9hr 3 - 10hr 9 -12hr 1- 14hr 3 -18hr	7 – 8hr 12 - 9hr 4 - 10hr 7 - 12hr 3- 18hr
Peak # of Ambulances Deployed	17	26	27	25	24	27	19

Average at Scene to At Patient Time*

* Approximate Times from Patient Care Reports

January	February	March
1:50	1:45	1:45

Personnel Data

* 201 Total Persons Employed in the Division

* 24% are District Residents

- **NOTE:** We are continuing to develop our in-house EMT program. We are continuing to work closely with DC DOH and have also begun exploring the possibility of partnering with an educational institution to help mitigate these challenges.

* 39% are Women

* 50% Minority Represented