



# MEMORANDUM



Kenneth B. Ellerbe  
Fire & EMS Chief

<b>Series</b> <b>2013</b>	<b>Number</b> <b>50</b>	<b>Originating Unit</b> <b>OFC</b>	<b>Originating Date</b> <b>April 3, 2013</b>	<b>Expiration Date</b> <b>N/A</b>
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Subject:

## **Kaiser Permanente Capitol Hill Medical Center**

Kaiser Capitol Hill Medical Center located at 700 Second Street N.E. Washington, D.C. has a 24 hour Urgent Care that is staffed by Emergency Medicine Physicians. The Clinical Decision Unit admits patients for observation and continued care up to 23 hours 59 minutes. Patients needing direct admission to the Hospital are most often transported by contracted private ambulance to an accepting facility. On occasion, emergent life threatening conditions or deterioration of the patient may require emergency transport to a local hospital for a higher level of care. D.C. Fire & EMS may be called to provide patient care and transport for such emergent conditions.

Kaiser Capitol Hill Medical Center **is not** an Emergency Department or an acute care hospital, it only provides outpatient services. The Urgent Care and Clinical Decision Unit is located on the lower floors accessed from the 2<sup>nd</sup> St. NE entrance. There is a connector to Union Station and access to the clinic from the Parking Garage located underneath the facility.

Please note there are many other types of services provided in this facility including Doctor's offices, Physical Therapy, Lab, Pharmacy and Diagnostic Imaging. Furthermore, the 6<sup>th</sup> floor contains an Outpatient Procedure Suite, Cardiac Testing and Infusion Center that may have emergent patient care needs.

See the attached memo from Kaiser Capitol Hill Medical Center. Floor plans have been provided to the Battalion Management teams for pre-planning purposes.

Kenneth B. Ellerbe  
Fire & EMS Chief

See Attachment:



## Kaiser Permanente Capitol Hill Medical Center

700 Second Street, N.E.  
Station Place, Building 3  
Washington, D.C. 20002  
Main Number: 202-346-3000

### FEATURES OF CAPITOL HILL MEDICAL CENTER

- Hours of operation include:
  - Primary and specialty care open 8:30 a.m. – 5:30 p.m.
  - Vision Services and Procedure Suites open 8:30 a.m. – 5:30 p.m.
  - Clinical Decision Unit, Urgent Care, Laboratory, Radiology/Imaging and Pharmacy open 24/7
- Total staff is 409 employees.
- Spanish and Braille signage throughout medical center
- In-house Rapid Response team trained to respond to unexpected medical occurrences within CHMC space.

### HIGHLIGHTS OF CAPITOL HILL MEDICAL CENTER

- Capitol Hill Medical Center (CHMC) is the first state-of-the-art outpatient medical center in the region providing all primary and specialty care.
- The building models the Therapeutic Environment. We lease 4 of the 8 floors in the building.
  - **Lower Level:** all 24 hour operations are located on this floor. Pharmacy, Lab, Radiology and the Clinical Decision (CDU)/ Urgent Care Unit.
    - Although staffed in part with Emergency Medicine Physicians, the CDU is NOT an Emergency Department. The CDU is part of the Urgent Care Department and is an outpatient observation area that affords the medical staff more time to diagnose, treat and monitor patients for up to 23 hours 59 minutes. The vast majority of observation patients are discharged home successfully. Approximately 20% of our observation patients require hospital admission. This is arranged through direct admissions to core hospitals via private ambulance. There are a few occasions, however when a patient's condition may suddenly deteriorate or a patient may present with a life threatening condition. These cases may require initial treatment and or stabilization by our medical staff and EMS transport to a higher level of care.
  - **Ground Floor** (2<sup>nd</sup> Street NE entrance): Physical Therapy, Patient Education, Medical Records, and the Conference Center.
  - **Sixth Floor:** Surgical and Medical Specialty offices; Outpatient Procedure Suite (procedures that do not require anesthesia support), Cardiac Testing & Infusion Center
    - The Outpatient Procedure & Endoscopy Suites perform procedures under sedation, NOT general anesthesia. Although rare, there are certain inherent risks associated with these procedures, including but not limited to uncontrolled bleeding, anaphylaxis, or respiratory failure. In these cases, initial treatment/ stabilization is attempted and may require emergent transport to higher levels of care.
    - The Cardiology department treats both adult and pediatric patients and provides non-invasive testing including echocardiograms, traditional and nuclear stress tests and electrophysiology.
  - **Seventh Floor:** Primary Care: Adult Medicine, Pediatric, Ob/Gyn offices, Allergy, Vision and Ophthalmology.

- CHMC has three visitor entrances:
  - 1. Lower Level Lobby accessible from the parking garage and Union Station and manned by KP contracted Security Personnel
  - 2. Ground Floor Lobby accessible from 2<sup>nd</sup> Street NE and manned by KP contracted Security Personnel
  - 3. H street Entrance accessible from the H Street NE overpass and manned by Landlord Security Personnel
  
- CHMC shares the building with the Securities and Exchange Commission, but our business operations do not mingle. Property Group Partners, LLC represents the landlord and manages all common areas of Station Place including the sidewalk, the fitness center, the corridor to Union Station and the shared parking structure.
  
- Any medical emergencies that occur in common areas, not leased by Kaiser Permanente are handled like any other community incident. Our staff and physicians may respond as Good Samaritans until EMS arrival.