PROVIDENCE HOSPITAL
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August 8, 2007

Lieutenant Sean M. Egan
District of Columbia Fire and EMS Department
Executive Office of the Fire Chief
Emergency Community Response Division
500 F Street NW
Washington, D.C. 20001

Dear Lt. Egan:

Providence Hospital would like to follow up with you after our Water Outage on June 26, 2007. Attached you will find our official report concerning the event. This will document the occurrence for our JCAHO accreditation, Department of Health licensure, and will serve as a platform for planning in anticipation of related events.

D.C. Fire & EMS was instrumental in assisting Providence to continue operations during the loss of water pressure, and for this we are very grateful. After spending almost ten hours reporting the loss to the D.C. Water and Sewer Authority (WASA) and receiving little cooperation, it was through the intervention of your Department that WASA was motivated to raise its level of cooperation. It was only after D.C. Fire and EMS involvement that the system problem (closed valve several blocks away) was found and the necessary corrective measures were affected to allow Providence Hospital to regain its water pressure. Because of your Department's assistance Providence did not have to cancel surgery or defer patients to other hospitals, although several of our dialysis patients had to be re-scheduled.

If you have any further questions regarding this event, or would like to add comments to our Emergency Management Activity Report, please feel free to contact me at 202-269-7136 or Tom Anderson, VP General Services, at 202-269-7137. We are committed to continuing our mutually beneficial relationship with the D.C. Fire and EMS Department, and welcome any opportunity to be of service; you have only to call my office.

Again, please accept our most sincere gratitude for the service that you and your Department performed during Providence's moment of need.

Very truly yours,

Julius D. Spears, Jr.

Julius D. Spears, Jr.
President/CEO

cc: Tom Anderson