BETTY YOULES May 3, 200

Dear Chief Ruben,

I am just writing to let you know how much I appreciated the opportunity to work with the following individuals yesterday - Gary Palmer, Lewis Carter and Chris Roggerson - There was some small confusion with our propane permit and it was solved immediately! I also had the pleasure to work with Capt. Bayshore - he explained what I needed and was very patient -

With all of this penalty I have been doing and dealing with all of these agencies - I can honesty say that your team is the best! Polite, efficient and very nice!

And of course, I couldn't write a note and not mention Henry Lyles - we love him too! Best

Betty Sayler Youles

RC: JDRF - Hard Times Chili

event date 5/6/07